

## **Access Statement – Crowborough**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01892 664 827
- Site Page [www.campingandcaravanningclub.co.uk/crowborough](http://www.campingandcaravanningclub.co.uk/crowborough)

### **Your Arrival on Site**

- Train Station is 1.8 Miles, Bus stop is 400 Yards from site
- There are 2 brown signs on A26 from both directions. Follow signs to leisure centre, access road to site is just past leisure centre car park on right hand bend
- One keypad operated barrier that is automatic on exit. It is locked between 11pm and 7am. Out of hours arrivals to follow instructions on reception door
- Tarmac approach road sloping downhill
- Overnight parking without electric hook-up is available just outside entrance to site subject to availability as it is also the visitors parking area
- New arrivals are to park to the right of approach road in layby area which is slightly sloping tarmac surface
- There are no designated accessible parking spaces. There is parking for approximately 8 cars on gravel to the right of approach road
- No handrails leading to reception
- One step up into reception

### **Your Check in**

- Reception is clearly signed
- Opening hours are 9.00am – 10.30am & 4.00pm – 6.00pm
- Out of hours issues, please call number provided on reception door
- There is one step up into reception
- No low level counter
- Floor is clear from clutter

### **Your Pitch**

- One car can be parked by campers unit on grass unless ground is extremely wet
- There are hardstanding's available close to an accessible facility
- Gravel on all hardstanding's
- There are no level grass pitches that are close to facility blocks

### **Your Facilities**

- Concrete path leading to both toilet blocks
- No steps to first facility block. Two steps up into second block
- There are no semi-ambulant cubicles
- Lever top taps in the accessible and a mixture of push button and standard taps in other blocks
- There are seats in the showers
- Showers are dial operated
- Showers have level access
- Facility block is lit at night

### **Your Accessible Facilities**

- There is a flat level path leading to the accessible facility
- There are no handrails leading to the facility
- Access is flat and level
- The toilet has handrails
- There is a regular sized flush handle
- Transfer space is to the left
- The washbasin cannot be reached from the toilet
- Washbasin taps are lever topped
- No hand dryer, there are paper towels
- There is a full length mirror
- The shower has handrails
- Shower is dial operated
- Shower is open access
- Shower head is height adjustable
- Floor is non-slip
- There is a hair dryer
- There is an emergency chord that can be reached from the floor and heard from staff pitches and reception

### **Your Laundry and Food Preparation Areas**

- Good level access to all areas
- Approach path is concrete
- Standard twist taps
- Washing machine is front loading and can be loaded from the floor
- Tumble dryer is front loading and floor level
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are washing up facilities
- There are indoor washing up facilities
- Standard twist taps
- One rotary washing line

### **Your Recreational Areas**

- There is an indoor recreation area
- Access to it is level
- There are no steps
- There is seating available, plastic and wooden chairs
- There is no outdoor children's play area
- There is a play area at the nearby leisure centre

### **Waste, Fire and Evacuation**

- There is flat level access leading to the refuse area
- Path is gravel area by recycling and general waste bins
- No step or kerb
- No handrails leading to the refuse area
- Standard wheelie bins 1.2m high
- There is a fire triangle on site
- There is unrestricted access to the firefighting equipment
- Assembly points are in car park and in furthest field at other end of site
- The assembly point surface is gravel in car park, sloping grass in far field

### **Miscellaneous Information**

- There are no speed bumps on site
- Both facility blocks are well lit, the majority pitches are not lit
- Reception and overnight carpark will hold 8 cars