### <u>Access Statement – St Neots</u>

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01480 474 404
- Site Page www.campingandcaravanningclub.co.uk/stneots

## **Your Arrival on Site**

- o Train Station 2 miles. Bus stop 1mile away in St Neots
- o Brown sign at junction Berkley St./Barford Rd. B1043. Brown Sign at Junction
- o Hardwick Rd. B1043 Brown sign at bottom of Hardwick Rd. Brown sign at Junction
- o Of St, Marys St./Montague St. B1043
- Barrier locked 11pm open 7am. Walk in gate always unlocked. When Barrier closed overnight parking is available
- o Approach road is tarmac leading to site, gravel after entrance
- o Parking for 7 vehicles overnight in visitor car park. Walk in gate unlocked
- Arrivals park in front of Reception/Amenity block. Clearly signed. Road surface is uneven gravel leading to tarmac path
- o There is no designated accessible parking
- Handrail fitted on outside wall leading to reception door
- There is a gradual slope on tarmac path
- There is a small step into reception

#### Your Check in

- The reception is clearly signed
- o Opening hours are 9am to 10.30 and 4pm to 5.30pm
- For out of hours, there are signs on reception door. Emergency phone number clearly displayed in reception window and on site leaflet
- Surface leading to reception is uneven grass and gravel roads, tarmac path leading to reception has slight slope
- o Raised threshold into reception
- Clear floor space in reception
- o No low level counter, clip boards available and staff will assist

## **Your Pitch**

- Cars can be parked next to all pitches
- o 4 Hard standing pitches within 60 metres of the accessible facility
- Hardstanding pitches are gravel and pea\beech stone
- There are level hard standing and grass pitches close to road edge

## **Your Facilities**

- Grass and roads are uneven/slab path to tarmac path around blocks
- No steps
- There is a slight slope to both blocks
- One route has a step on tarmac paths mostly level with slope leading to the accessible. All other doors have step into entrance
- There are no semi-ambulant cubicles
- All taps are turn taps, cross head
- Free standing stools in showers (120kg max weight)
- Showers are a mixture of dial and lever
- There is a step down into shower tray
- o There is lighting around both blocks at night

# **Your Accessible Facilities**

- o Flat tarmac path around facility block slight slope up to accessible entrance
- o Hand rails on wall both side of entrance where slope starts and finishes
- Slight step over threshold as you enter the room
- Toilet has one fixed handrail on the left and one drop down on the right
- Toilet has a pull chain
- There is transfer space on both sides
- Washbasin cannot be reached from the toilet
- Lever mixer tap
- There is no hand dryer, only paper towels
- There is one high mirror and one lower level
- Shower has one wall mounted handrail and one drop down
- Shower has a single lever mixer
- Shower is open access
- Shower head is height adjustable
- o Floor is non-slip
- o There is no hair dryer
- o There is an emergency cord that can be reached from the floor
- The alarm cannot be heard from the staff pitches
- The alarm can be heard from the reception

## **Your Laundry and Food Preparation Areas**

- o Slight slope then level surface with step into these areas
- Surface leading to these areas is gravel and tarmac path
- Taps are turn (cross head)
- Washing machine is floor level and front loading
- o Tumble dryers are front loading. They are no stacked
- o There is a wall mounted iron
- o There is a wall mounted ironing board and a free standing one
- There are both indoor and outdoor washing up facilities
- Taps are screw top
- There is an outdoor drying area

### **Your Recreational Areas**

- o There is no indoor recreation area
- o There is no children's play area

## Waste, Fire and Evacuation

- o Access to the refuse area is uneven
- o The path leading to these areas is gravel leading to slabs
- No steps or kerbs
- No handrails
- o Full sized commercial bins 1.2m
- o There is a fire triangle on each water point
- o There unrestricted access over grass to all water points
- o Fire assembly points are in the carpark and riverside facilities block
- Assembly point surfaces are; Car park gravel Amenity block grass

## **Miscellaneous Information**

- o No speed bumps on site
- o There is lighting around facilities block and reception
- No reception car park
- We can park seven vehicles in overnight car park