

# UK CLUB SITES ACCESS STATEMENT

## Ravenglass Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Ravenglass.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/ravenglass](http://www.campingandcaravanningclub.co.uk/ravenglass)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Ravenglass Camping and Caravanning Club  
Cumbria, CA18 1SR

01229 717250



## Your Arrival on Site

The nearest train station is 500m from site.

There are signs on the A595, one large site sign on left on coming down the hill into Ravenglass.

There are automatic entry and exit barriers which are code operated. These automatically lock at 11pm and unlock at 7am.

Overnight parking is available just near the main site gate. This car park can hold at least 2 cars.

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There is loose gravel around site entrance.

The visitors parking doubles as the overnight which is next to the main gate. This car park can hold at least 2 cars.

New arrivals should pull up to reception. The surface is gravel and is uneven.

There is no handrail attached to reception wall.

There is one step up onto the decking to the reception.



### Your Check In

The reception is clearly signed for arrivals.

Reception opening hours are 9am-10am then 3pm-6pm.

There is uneven gravel at entrance.

There is a step into reception and lip on the door.

There is good clear floor space in reception.

There is no low-level reception counter, but clipboards are available.



### Your Pitch

Cars can be parked on front of most pitches on site.

Four pitches are close to the accessible facilities.

There are loose gravel hardstanding pitches.

Many level hardstanding and grass pitches are close to the site road.



### Travelling Around Site

There is one drainage gully across the road with a raised edge along the main site exit road.

At night, there is low-level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards.

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### **The Facility Block**

There is a clear, gravel then paved path leading to the facilities.

There is a gentle slope leading to the blocks.

There are entrance thresholds to the ladies and gents, family and accessible room.

There is no semi-ambulant cubicle in the gents or ladies.

All sinks have push taps throughout.

There are wooden seats in all showers.

The showers are operated by a dial in men's and ladies and a dial in the family room.

The showers have a step down.

The facility block has ceiling mounted lights and a skylight.



### **The Accessible Facilities**

There is uneven gravel then paving leading to the accessible facility.

There are no handrails leading to the facilities.

There is a small threshold step access into the accessible facility.

There are white handrails next to the toilet.

There is a regular size push flush button.

There is transfer space to the right of the toilet.

The washbasin has a normal lever top tap.

There is a hand dryer located in the room.

There is a low-level mirror above the sink that does not extend to full height.

The shower has a number of white handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

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The shower head is height adjustable.

The floor is nonslip.

There is no hair dryer.

There is an emergency cord next to the toilet and can be reached from the floor.

The emergency alarm cannot be heard by staff in their units or reception.

The accessible room can be accessed without a key.



### **Laundry & Food Preparation Areas**

The laundry and food wash up areas both have a threshold step access.

The approach path is gravel then paving.

The taps are screw top.

The washing machine is front loading and can be reached from the floor.

The tumble dryer is front loading and stacked on top of washing machine.

There is a wall mounted iron.

There is a freestanding ironing board.

There are indoor washing up facilities available.

All washing up sinks have screw top taps.

There is an outdoor drying area with one rota dryer.

There are three sinks in the indoor washing up area.

There is one sink in the laundry area.



### **Recreational Areas**

There is no indoor recreation area.

There is no outdoor children's play area on site, there is a public play area 100m away off site.

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### Waste, Water, Fire and Evacuation

There is a fence to one side of the bin compound.

All bins on site are full height industrial 1100L units.

There are fire bells located at all water points which have unrestricted access over grass.

The firefighting equipment is accessed over grass.

The assembly points are located in the main car park which is loose gravel and the other is in the top camping field which is grass.

Campers are briefed about the assembly point on arrival. There are clear signs.



### Ready Camp Tents, Pods and Other Accommodation

There is a grass path leading to all camping pods. Each pod has a step up.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



“A fantastic site. Wardens were extremely helpful, and the site and its facilities are very well-kept.”



“Lovely and clean site with all pitches within a stones throw of the facilities. Great showers and toilets.”



“The site was in keeping with its beautiful surroundings and the facilities were immaculate. Would highly recommend!”