

## **Access Statement – Woodhall Spa**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01526 352 911
- Site Page [www.campingandcaravanningclub.co.uk/woodhallspa](http://www.campingandcaravanningclub.co.uk/woodhallspa)

### **Your Arrival on Site**

- o Train station 10 miles from site. Bus stop main gate on call & collect service
- o 1 days' notice required
- o There is a club sign on the junction of Kirkby lane & Wellsyke Lane. Approx. 1 mile from the Ebrington Arms Pub
- o On arrival there is one key pad operated barrier that is automatic. On exit it automatically locks between 11pm & 7am
- o Approach road is a lane 800m to site with occasional verge passing places
- o If arriving when barrier is locked, there is space for 6 cars
- o New arrivals should pull up to reception. The surface is gravel slight slope
- o No designated accessible parking
- o No Handrails
- o No steps but there is a slight slope

### **Your Check in**

- o The reception is clearly signed for arrivals
- o Opening hours 9am-10.30am then 4pm-5.30pm
- o For out of hours, in the event of a 999 blue light emergency call emergency services & follow procedure on the welcome sheet.
- o There is a slight slope outside reception
- o The door to reception is a good width and there is a large threshold
- o For those unable to access the reception area, clip boards are available
- o The reception area has a good clear floor area
- o No low level reception counter

### **Your Pitch**

- o There is space available for one campers car, additional cars to be parked next to units
- o Additional cars should be parked in carpark
- o There are 3 pitches close to the accessible room
- o All hardstanding pitches are loose, large gravel
- o We have level hard standing & grass pitches close to facilities

### **Your Facilities**

- There is a flat level concrete path leading to the accessible facility
- There are not steps leading to facilities, just one step into toilet & shower block
- No steps into the accessible room, laundry or dish washing
- There is no ramp
- There is a step on the entrance to the block
- There are no semi-ambulant cubicles
- Taps are screw top
- White Stools in each shower. There are also hand rails
- Showers are lever operated
- Showers do not have a step
- The facility block is lit at night

### **Your Accessible Facilities**

- There is a flat level path leading to the accessible facility
- There are no handrails
- There is a flat, level entrance to the room
- The toilet has handrails
- The toilet has a larger flush handle
- The toilet has transfer space both sides
- The washbasin cannot be reached from the toilet
- The washbasin has lever taps
- There is a hand dryer
- There is a low level mirror, and a high level mirror
- The shower has handrails
- The shower is lever operated
- The shower is open access
- The shower head is height adjustable
- The floor is non-slip
- There is no hair dryer
- There is an emergency cord and it can be reached from the floor
- The alarm can be heard from the staff pitches and reception
- There is one freestanding chair one wall mounted

### **Your Laundry and Food Preparation Areas**

- These areas have good, level access
- A flagstone path leads to these areas
- Taps are twist top
- Washing machines are floor level, and front loading
- Tumble driers are stacked and front loading
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are indoor washing up facilities

- Taps are twist top
- There is an outdoor drying area

### **Your Recreational Areas**

- There is no indoor recreation area
- There is an outdoor children's play area
- There are 5 Benches situated around the site
- There is a separate area for ball games which is fenced
- Ball game area has level access leading to it. Play park is on a slope
- Seating is available near these areas
- Surface is rubber in play park. Grass in ball area
- There is a raised edge surround the play area

### **Waste, Fire and Evacuation**

- There is flat, level access leading to the refuse area
- Access is over gravel & tarmac paths
- No steps or kerbs
- No handrails
- Bins are 1m high
- There are fire triangles on site
- There is unrestricted access to firefighting equipment
- Fire Assembly point 1 is in the main carpark at entrance & number 2 is at the water point
- Assembly point surfaces are gravel & grass

### **Miscellaneous Information**

- There are no speedbumps on site
- Reception, Car park amenity block & water points lit up all night
- Reception and overnight carpark will hold six cars
- Car park only used for additional cars & people on site out after 11pm