

# UK CLUB SITES ACCESS STATEMENT

## West Runton Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at West Runton.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/westrunton](http://www.campingandcaravanningclub.co.uk/westrunton)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

West Runton Camping and Caravanning Club Site  
Holgate Lane, West Runton, Norfolk, NR27 9NW

01263 837544



## Your Arrival on Site

The nearest train station is 1 mile from site. The nearest bus stop is 1.25 miles from site.

There is a brown caravan site sign on A148 and A149 and Club sign at entrance to bridleway.

The barriers are closed to vehicles between 11pm and 7am.

Mobile reception isn't good therefore use the office bell for out of hours.

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The approach road is a gravel bridle path.

There is an overnight parking/visitor parking area. There is no electric hook-up.

Arrivals are directed to stopping point on a tarmac site road.

There is no designated accessible parking.

The reception/overnight car park can hold ten cars.

There are handrails leading to reception.



### Your Check In

The reception is clearly signed.

Reception hours are 9am until 10:30am and then 4pm until 6pm but generally open much longer.

For out of hours attention please ring bell at reception.

There is level access leading to reception.

There are no access issues entering reception.

The floor space is free from clutter.



### Your Pitch

Cars can be parked next to units on site.

There are hardstanding pitches close to the accessible facility. These pitches are gravel.

The site has level pitches close to the facility block.



### Travelling Around Site

There are speedbumps on site.

The site facilities are well-lit with wall lamps.

Site lighting is bollards only.



### **The Facility Block**

There is a clear, well-maintained path leading to the facilities.

There are steps leading to east block, in addition to a gently sloping ramp.

Entry is level into the blocks.

There are no semi-ambulant cubicles.

There is a mixture of taps.

Showers are push button in general block and dial in family rooms and accessible.

There are no steps into showers.

The block is lit at night.



### **The Accessible Facilities**

There is a flat level path leading to the accessible facility.

There are no handrails.

There is flat level access into the room.

The toilet has handrails.

The toilet has a regular flush handle.

There is transfer space to the left of the toilet.

The washbasin cannot be reached from the toilet.

Taps are lever top.

There is a hand dryer.

There is a full-length mirror.

The shower has handrails.

The shower is dial operated.

The shower is open access.

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The shower head is height adjustable.

The floor is non-slip.

There is no hairdryer.

There is an emergency cord that can be reached from the floor.

The alarm cannot be heard from the staff pitches or reception.



### Laundry & Food Preparation Areas

These areas have good, level access.

The path leading to these areas is paving slabs.

The taps are screw top.

The washing machines are front loading and floor level.

The tumble dryers are front loading and stacked.

There is a wall mounted iron.

There is a freestanding ironing board.

There are two indoor and one outdoor washing up facilities.

The taps are screw top.



### Recreational Areas

There is no indoor recreation area.

There is an outdoor children's play area.

Access is flat and level leading to it.

There is seating near the play area.

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The play area surface is rubber.

There are no raised edges surrounding the play area.



## Waste, Water, Fire and Evacuation

There is flat level access to the refuse area.

Access is via a concrete path.

There are no steps or kerbs.

There are no handrails.

The bins are 1.5m high.

There are fire triangles on site.

There is unrestricted access to all firefighting equipment on site.

Fire assembly point is at the site entrance car park.

The assembly point surface is tarmac.



## Ready Camp Tents, Pods and Other Accommodation

Parking is available on the left-hand side of each Ready Camp unit.

There are no dedicated paths leading to the units. Access is over grass.

There is more than one step leading into the units.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**

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“The campsite is quiet and secluded, surrounded by trees, and is well laid out. The staff were brilliant, and the toilet facilities were excellent.”



“Lovely site, friendly and welcoming staff. Spotless facilities onsite.”



“We spent a lovely three nights at West Runton. It was quiet, clean, friendly and well-situated for exploring the north Norfolk coast. Definitely planning a return visit.”