

## **Access Statement – Veryan**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01872 501 658
- Site Page [www.campingandcaravanningclub.co.uk/veryan](http://www.campingandcaravanningclub.co.uk/veryan)

### **Your Arrival on Site**

- Nearest train station is 12 miles from site. Nearest bus stop is 0.25 miles from site
- There are a number of signs leading to site, there are also signs on the entrance
- The main gates remain open throughout the season but the inner barriers are manually closed from 11pm-7am Overnight parking is available just outside the main site gate
- Road surface is tarmac
- For people returning late there is an overnight grass parking area for 2 cars and two concrete spaces marked visitor parking
- New arrivals should pull up to reception.
- There are no designated accessible spaces but plenty of spaces a short, level distance from the reception
- No steps but a gentle incline

### **Your Check in**

- The reception is clearly signed for arrivals
- Surface is tarmac
- Opening hours are 9am-10:30am then 4pm-5pm
- There is a bell located on the reception door which is connected to an on duty team member
- Level concrete slabs
- Slight lip on the door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

### **Your Pitch**

- Cars can be parked next to most pitches on site
- There are a range of pitches close to the accessible room
- Hardstanding pitches are large loose gravel
- Most pitches are sloping and require chocks

## **Your Facilities**

- The Main facilities block is accessed via 5 steps
- There is a handrail to aid access or a level concrete walk way
- Entry to both male and female toilet facilities is almost identical with a single step
- There are no semi ambulant cubicles
- The taps are a mixture of push button and screw top
- Shower cubicles have a step
- All the showers are of the push button type
- There is fixed seating attached to the wall and the temperature cannot be adjusted.
- Hand dryers provided
- Hair driers are available
- There is low level lighting outside the block throughout the night
- There is a Parent & Child facility is on the Reception block and is accessed by a level concrete path

## **Your Accessible Facilities**

- Access is by way of a flat concrete path leading to a manually operated lever handle door, accessed with a Radar key
- There are handrails on the outside of the pathway
- There are lever operated taps
- Mirrors over wash hand basin are not full length
- There are wall mounted hand rails for the wash hand basin on both sides
- The toilet has a large flush handle and there is a drop down hand rail on the right and a wall mounted hand rail to the left
- The shower has a wall mounted hand rail
- The shower is wall mounted/handheld and operated by a lever to control temperature
- It is height adjustable
- There is a wall mounted drop down shower seat
- There is a low level hand dryer
- No hairdryer
- There is an emergency pull cord reachable from the floor
- The emergency alarm can be heard from Reception but not staff pitches. There is also a Visual flashing alarm above the reception door
- The floor is non slip surface wet or dry
- There is a seat
- Low level hooks for clothes and towels

### **Your Laundry and Food Preparation Areas**

- The Laundry facility is within the main facility block
- Access to the Laundry is by a single step
- Screw top taps
- Front loading washing machine which is floor level
- Tumble dryer is floor level
- Iron is wall mounted
- Ironing board is freestanding
- Undercover dishwashing area
- Mixture of push and screw top taps
- No low level sinks

### **Your Recreational Areas**

- There is a large enclosed field for all ball games with dog walk on the perimeter
- A TV room and games room are on site there is moveable seating in both
- The entrance doors to both have a step
- There is an outdoor children's play area access is over grass
- There is a bench overlooking the play area
- The play area surface is rubber with no raised edges

### **Waste, Fire and Evacuation**

- General Rubbish bins and glass re cycling are located close to the entrance of the site and are on the grass
- Waste containers are at a height of 1.3m
- The Fire warning triangles and extinguishers are located around the site at all water points
- There is unrestricted access to firefighting equipment
- The fire assemble points are 1. In the play area 2. Start of the Dog walk in the back camping field
- Both are on grass
- Assembly points are included in the site leaflet

### **Miscellaneous Information**

- General access around the site is mainly via grass
- Facility block, TV and Games Room are well lit by outside wall lights
- Apart from some lighting to some bollards there is no other lighting throughout the site
- The Overnight parking/Reception Parking and visitor parking are the same and hold a maximum of only 4 cars
- There is a public telephone on site located in the information room

### **Ready camp**

- There is parking for one car at the side of each Ready Camp
- The access is over grass
- The ready camp are slightly raised off the ground on decking requiring a small step up to the decking with limited manoeuvrability inside