<u>Access Statement – Sennen Cove</u>

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01736 871 588
- Site Page www.campingandcaravanningclub.co.uk/sennencove

Your Arrival on Site

- o Penzance Rail Station 8 Miles. Bus stop 200Yds. from site entrance
- o From A30 Signposted B3306 St Just, Pendeen
- Site has a manual access barrier which is kept open throughout the day. The barrier is locked between 2300 and 0700
- o Out of hours arrivals please follow the instructions on the reception door
- o Approach road is tarmac. Beware of large stone pillar at entrance
- If returning after 11, there is a small parking area adjacent to barrier (please do not block access in case of emergency). For emergency access when barrier is closed please follow the instructions on reception door
- Arrivals area is adjacent to reception, please leave a clear access for customers to enter/exit the site. Parking area is gravel and generally level
- There is no designated accessible parking
- o There are no handrails leading to the reception
- No steps, or steep inclines

Your Check in

- Reception is clearly signed
- o Opening hours are 0900-1000 & 1600-1800
- o If arriving out of hours please follow instructions on reception door
- o There is level access leading to the reception
- o The door has a frame approx. 5 cm in height
- Floor space is free form clutter
- o Reception area is very small

Your Pitch

- o All pitches have allocated parking for 1 car
- Hardstanding pitches are available in close proximity to the accessible facility
- Hardstanding pitches are gravel
- There are a number of level pitches that are close to facility blocks

Your Facilities

- All roadways/paths on the site are either gravel or grass with the exception of the pathway directly outside the amenities block which is concrete
- No steps leading to the facility block
- No ramps
- One step as you enter the block
- No semi-ambulant cubicles
- A mixture of lever and screw top taps
- o All showers have seats
- Showers are dial operated
- Showers do not have steps
- o Facility block is lit at night

Your Accessible Facilities

- o There is a flat, level path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the room
- The toilet has handrails
- Toilet has a larger flush handle
- There is transfer space both sides of the toilet
- Washbasin cannot be reached from the toilet
- Taps are lever top
- o There is a hand dryer
- There is a low level mirror, not full length
- Shower has handrails
- Shower is dial operated
- Shower is open access With curtains
- Shower head is height adjustable
- o Floor is non-slip
- o There is a hair dryer
- o There is an emergency cord that can be reached from the floor
- o Alarm can be heard from staff pitches and reception

Your Laundry and Food Preparation Areas

- o Good level access to these areas
- Surface is concrete leading to these areas
- Taps are lever top
- Washing machine is front loading
- o At least one can be loaded from the floor
- Tumble dryer is front loading, not stacked
- o There is a wall mounted iron
- There is a freestanding ironing board
- There are indoor washing up facility
- Sinks have screw taps
- o There is an outdoor drying area with steps down

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoors children's play area
- Access is over level grass
- No seating near the play area
- o Play area surface is bark
- o There is a raised edge surrounding the play area

Waste, Fire and Evacuation

- Flat level access leading to the refuse area
- o Path is over concrete & gravel
- No step or kerb
- o No handrails
- o Bins are 1.5m high
- There are fire triangles on site
- o There is unrestricted access to firefighting equipment
- Assembly Point 1 at site entrance. Assembly Point 2 at main water point adjacent to children's play area
- Assembly point surface is grass

Miscellaneous Information

- No speedbumps on site
- Pitch areas restricted to bollard lights. Facility block has external lights on pathways internal lights remain on all night
- No car park at reception
- Overnight carpark will hold 3 cars
- Direct liaison with site staff required for customers with more than one vehicle and customers requiring overnight parking