

# UK CLUB SITES ACCESS STATEMENT

## Normans Bay Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Normans Bay.

If you require any further information or wish to book online, please visit:

[www.campingandcaravanningclub.co.uk/normansbay](http://www.campingandcaravanningclub.co.uk/normansbay)

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



## Site Contact Details

Normans Bay Camping and Caravanning Club Site  
Pevensey, East Sussex, BN24 6PR

01323 761190



## About Normans Bay

Normans Bay Club Site is located on the Southeast coast of Sussex, the beach adjacent to the site is also owned by the Camping and Caravanning Club.

The site is approximately 20 minutes' walk from Pevensey Bay, where there is a convenience store, pharmacy, doctors, and takeaway restaurants.

Eastbourne is approximately 6 miles away and Hastings is approximately 8 miles away, both are accessible by bus or from the train station of Normans Bay approximately 15 minutes' walk away.

# UK Club Sites Access Statement

## Normans Bay

The site is mostly flat and generally open except for some hedged areas around the site.

The site offers a mixture of grass only, grass with electric and hardstanding with electric pitches, as well as 5 Ready Camp tents.

Mobile signal is good on site across all networks. There is a payphone on site.

Television signal is very good at the site.



### Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to return later or park in the designated car park to avoid congestion occurring on the approach road to site.

The approach surface is a tarmac road with speed bumps.

The site is well signed on the approach to Pevensey Village (follow brown camping signs). Do not follow your Sat Nav to Normans Bay, as it may direct you down Sluice Lane, this is very narrow lane with very few passing points.

Arrival surface is level tarmac, with painted arrows showing the direction to take around the car park. There is a painted arrival line clear to see and a signpost for reception.

There is an automatic barrier with a keypad number code. When the barriers are locked there is a car park in front of reception outside of the barriers, and there is pedestrian access to the site. No further visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop approximately 0.5 mile from site. Leaving the site turn right, for the first 200m (approximately) there is no pavement. The bus stop is next to a small kiosk shop, and there is one either side of the road. The bus that runs on this route is the 55 but takes a more scenic route. The bus stops for Eastbourne and Hastings are both located in Pevensey Bay and are 1.5 miles from the site as you exit the site and turn right. In both cases the bus route is the 99 service, for Eastbourne the bus stop is in front of St Wilfred's Church. For Hastings the bus stop is in front of the library before the traffic lights.

There is a railway station just over 0.5 miles from the site as you turn left. There is no footpath along the road. You can walk on the pebble beach then cut down to the train station. As it is a small "halt" station, there is no car park.

Accessible taxis can be booked in advance on 01323 746 746 (call a cab) or 01323 720 720 (Eastbourne and Country).

# UK Club Sites Access Statement

## Normans Bay



### Your Check In

The reception block is the building on the left as you drive into the site. The reception is clearly signed and there is a map on the front of the reception building showing arrivals where to go. There are also arrows on the tarmac in the car park directing arrivals through the entrance way and to reception check in area.

Access to reception is via the car park area. This is a flat tarmac surfaced area with a tarmac footpath in front of the reception building. The footpath has a small ramp with a handrail adjacent to the building.

There is a small threshold into reception. There is a standard doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs. There is also a wheelchair accessible check in area.

The reception is open from 9am – 10:30am & 4:30pm – 6pm.

When reception is unattended there are instructions displayed in the window on how to locate staff, or an emergency contact number is displayed for out of hours 999 emergencies.

The latest assisted pitching is 8pm. Campers may self-pitch after this time up until 11pm - instructions for this are located outside of the reception block by the front door. Only hardstanding pitches are available for late arrivals. You will have to move the next morning, on to your booked pitch type and need to report to reception at 9am for pitching.

Staff are not on duty after 8pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists, and vets can be found at reception, and in the Site Welcome Leaflet.



### Your Pitch

Hardstanding with electricity and grass with electricity pitches are available close to the facility blocks, including accessible facilities.

The hardstanding pitches are gravel.

All the hardstanding pitches are connected to the site road which is tarmac, and this in turn is connected to all pathways leading to the facilities blocks. Grass pitch types are not necessarily directly onto pathways or road access.

Campers can park on their pitch or at the left-hand side grass, weather permitting.

# UK Club Sites Access Statement

## Normans Bay

There is a limit of 1 car per pitch. Additional vehicles can park in the visitor parking, space permitting.



### Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph. A one-way system is in operation, and this is clearly signed.

Most of the footpaths throughout the site are tarmac, the others are paved slabs. There are no handrails on any footpaths.

There is low level bollard lighting around the site. A torch is recommended when walking around the site at night.

The site is fenced along the boundary to the road. Round the other perimeters of the site there is a natural reed bed. This is mainly dry but can get boggy at wet times. This is not fenced but acts as a natural boundary to the site. Where there is a small inlet with water there are signs warning of the water hazard.



### The Facility Block

#### Block 1

There is a clear, tarmac path leading to the facility block. There are no steps on the pathway.

There are no steps into the building but there is a small threshold at the entrance to each of the male and female facilities.

The taps are push button.

The showers are push button. There are no steps in the showers. There is a free-standing seat in each shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.

#### Block 2

There is a clear, paved path leading to the facility block. There are no steps on the pathway.

There is one step leading into each of the male and female facilities.

# UK Club Sites Access Statement

## Normans Bay

The taps are push button.

The showers are push button. There are no steps in the showers. There is a free-standing seat in each shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.

### **Block 3**

There is a clear, paved path leading to the facility block. There are no steps on the pathway.

There is small threshold leading into each of the male and female facilities.

The taps are push button.

The showers are push button. There are no steps in the showers. There is a free-standing seat in each shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.



## **The Accessible Facilities**

There is flat level access leading to the accessible facilities, which are located separately on the side of the main facility block, having its own door opening directly onto the pathway. There are no handrails leading to the facility.

The door has a 750mm opening width and opens inwards. There is a small threshold at the entrance door.

The facilities are accessed via a Radar key, available from reception.

There is a handle on the door.

The taps are lever taps.

The shower is open access, flat wet room style with no tray to step into. The shower has two grab rails and a pull-down seat, capable of taking a weight up to 95kgs. It is dial operated and the shower head is height adjustable.

# UK Club Sites Access Statement

## Normans Bay

The toilet has drop down handrails on both sides. The toilet has a large flush handle. There is transfer space on one side of the toilet when handrails are lifted. There is a hand dryer, and the washbasin can be reached from the toilet.

The floor is non-slip.

There is an emergency cord by the toilet that can be reached from the floor. The alarm can be heard from the staff pitches and reception.

Assistance dogs are permitted in the facility block.



### Laundry & Food Preparation Areas

These areas have good level access and are located at the third facility building and recreation room.

There are no handrails leading to these areas or within the areas.

There is wheelchair turning room in the laundry. The doors to the laundry area open inwards and there is a small threshold.

The taps are push button.

The sinks are 800mm high.

There are two washing machines and two tumble dryers. The dryers are stacked on top of the washing machines and are all front loading.



### Recreational Areas

There is an indoor recreational area. This is located at the third facility building. It is accessed via a paved footpath, with a small threshold at the door. There is limited seating inside, the floor is tiled, and there is wheelchair turning room. Inside there is a pool table, a foosball table, and a table tennis.

There is an outdoor play area. This is situated towards the edge of the site near the main facilities block, with access over the grass. There is seating available near the play area. The play area surface is rubber and is surrounded by grass. There is triple swing, a slide, and a climbing frame. There is a low fence surrounding the area.

# UK Club Sites Access Statement

## Normans Bay



### Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area, which is situated to the side of reception in the car park area. The path is paved. There are no handrails.

The waste containers are 1.3m high with top opening lids.

There is flat, level access to all water taps except for the tap by the motorhome service point, which is on a raised area, with a step up to it.

There is flat, level access to all waste points except for the waste point by the wooded area at the far side of the site, which is accessed via a slope. Wastewater carriers need to be moved over a ridge of approximately 10cm to be emptied.

The site does have a CDP. There is flat level access to one CDP which is situated in the main facility block. The door is usually locked open but opens outwards. There is then a second CDP on Block 2, with a step up of 15cm to the door to the CDP that opens outwards. There is a grab rail on the wall outside the CDP by the door. There is a small basin and soap dispenser in the CDP together with a handrail.

There are fire triangles on site. There is unrestricted access to the firefighting equipment.

Fire assembly points are in the car park and are marked on the Site Welcome Leaflet.



### Ready Camp Tents, Pods and Other Accommodation

There are 5 Ready Camp tents on site.

There is slightly sloping access from reception to the Ready Camp tents with no handrail. The road is tarmac. The path is a mixture of tarmac and grass.

The Ready Camp tents are 250ft from the nearest facility block over a grassed area then a tarmac road and tarmac path.

There is a step up into each Ready Camp tent to a maximum height of 35cm from a grassed area.

The Ready Camp tent entrance is canvas and can be clipped back to the full width of the tent if necessary. There is some turning space inside the tent for a wheelchair but may be restricted in some areas depending on how furniture is arranged (sofa, table and chairs are movable).

There is no room for a wheelchair either side of the double bed in the first bedroom, but limited access is possible to the double bed in the second bedroom when the pull-out single bed is not being used.

# UK Club Sites Access Statement

## Normans Bay

There are 3 power points in the Ready Camp tents.

The single bunk is at the top of the matter, above the double bed in the second bedroom and is accessed by a fixed ladder.

The kitchen unit is 905mm high.

The sofa is 350mm high.

The table is 750mm high.

The flooring is flat and of wooden construction, with vinyl covering inside, external wooden decking area.

No dogs allowed, except certified/registered assistance dogs.

**Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.**



“Very clean, lovely staff, great showers, great dish washing area basically couldn't fault it. Everything was great and right on the beach too!”



“Normans Bay is wonderful. The staff are very welcoming and helpful. The toilets and showers are spotless, and the outside areas are well maintained. This is our little piece of heaven near the sea.”



“From the moment we arrived on site, everything was first class. From the staff and location to the facilities and cleanliness. We will definitely be back.”