

Access Statement – Ebury Hill

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01743 709 334
- Site Page www.campingandcaravanningclub.co.uk/eburyhill

Your Arrival on Site

- Train station 4 miles from site. Bus stop is approx. 1 mile from site
- There are brown signs off each of the A53 and B5062, two large signs on the entrance to the site
- Two keypad operated barriers that are automatic on exit. These are locked between 11pm and 7am
- Arrivals after 8pm need to come to reception where instructions are given for pitching
- Approach road is concrete
- The visitors parking doubles as the overnight 50m from the main gate
- New arrivals need to pull up to the painted stop sign near reception. The surface is concrete and is reasonably level
- There is no designated accessible parking
- There is a handrail leading up to the office
- Steps on one side to the reception entrance and a gentle incline on the other side for disable access
- There is a public telephone available near to reception and also where information leaflets for visiting the area can be found

Your Check in

- The reception is clearly signed for arrivals.
- Opening hours are 9am-10.30am then 4pm-6pm. The office may be open at other times depending on arrivals
- All campers receive an information leaflet which includes a mobile phone number for contacting staff
- Concrete slabs then level wooden flooring leading to reception
- Slight lip on the door entrance
- Good clear floor space in reception
- No low level reception counter but clip boards are available
- No access issues entering reception
- The reception area is large and free from clutter
- There is a small shop selling ice creams, drinks and general provisions
- Propane and Butane gas is available

Your Pitch

- Cars can be pitched next to most pitches on site
- No toilets or showers on this site but there are hardstanding and grass pitches close to a water point and chemical disposal point
- Hardstanding pitches are gravel
- The hardstanding pitches are level
- The grass pitches in places can be undulating
- There is one cubical shut off which has a toilet and wash basin to be used only for backpackers. A key is available at reception

Your Facilities

- There are no steps leading to the water points or chemical disposals
- For Backpackers only there is a small hut with a flushing toilet and hand basin
- The water is only cold running water , with concrete flooring

Your Accessible Facilities

- There are no accessible toilet or shower facilities on this site. Campers use their own vans

Your Laundry and Food Preparation Areas

- There is good level access to a dish washing area only
- Wooden floor with vinyl tiles lead to these facilities
- The taps are screw tops
- No washing machines on this site
- There is an indoor washing up facility available
- Taps have screw tops
- There are no drying areas

Your Recreational Areas

- No indoor recreation area
- There is an outdoor children play area
- This is accessible over grass with no designated path
- No seating at present
- The play area has a rubber matting surface
- No raised edges or fencing around the play area

Waste, Fire and Evacuation

- The refuse area is fairly level leading from a road on site where campers leaving the site can deposit their waste
- The path is concrete
- The area is level
- No handrails within this area. Black waste bins are provided at all water points
- The main waste containers are full height industrial 1100l units. 1.3m high
- There are fire triangles at all water points which have unrestricted access mainly over grass
- The fire fighting equipment is accessed some over grass, others concrete
- Assembly points are located at the visitors car park on the left outside the front gate and on the top area of the site the concrete slab to the right part the way down the main drive near where storage vans are kept
- The surface in both areas is concrete
- Campers are briefed about assembly points on arrival. There are clear signs

Miscellaneous Information

- There is a speed bump as you come into the site entrance near reception.
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook -up bollards
- No reception car park but at busy times there are concrete areas on site where cars can be parked if not used for storage vans. Permission is required at reception
- The over night car park will hold at least seven cars
- There are a small amount of benches dotted around the site
- Plenty of dog walking areas on or off this site
- The site has a lake