

Access Statement – Chertsey

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01932 562 405
- Site Page www.campingandcaravanningclub.co.uk/chertsey

Your Arrival on Site

- Train station is 1.5 miles / bus stop 1 mile from site
- There are site signs on Fordwater Road and Chertsey Bridge Road. Also large signs at site entrance
- There is 1 key pad on entry
- Off ice is open 7am until 11pm
- On arrival please park in arrival bay ring door bell and await a member of staff
- Approach road is tarmac
- When barriers are locked overnight, car park is located out side site barriers
- Arrival bay is tarmac and level
- There is a designated accessible parking space
- There are no handrails leading to reception
- There are no steps or steep inclines
- There is a slight gradient

Your Check in

- The reception is clearly signed
- Opening hours are 9am-10:30am & 4pm – 6pm
- Out of hours please ring door bell
- There is level access leading in to the reception
- The floor space is free from clutter

Your Pitch

- A number of pitches are available where cars can be parked next to a campers unit
- There are hardstanding pitches close to an accessible facility
- Hardstanding pitches are gravel
- There are a number of level pitches close to the facility block

Your Facilities

- There is a clear, well maintained path leading to the facilities
- There are no steps leading to the facility block
- There is level access leading to the facility block
- There are no semi-ambulant cubicles
- There is a mixture of lever top and push button taps
- All showers have seats
- Showers are push button operated
- Showers have a step leading to them
- Facility block is lit at night

Your Accessible Facilities

- There is a flat level path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the accessible facility
- The toilet has handrails
- The toilet has a large flush handle
- Transfer space either side of the toilet
- The washbasin cannot be reached from the toilet
- Taps are lever operated
- There is a hand dryer
- There is a full length mirror
- The shower has handrails
- The shower is dial operated
- The shower is open access
- The shower head is height adjustable
- The floor is non-slip
- There is no hair dryer
- There is an emergency chord and it can be reached from the floor
- It can be heard from the staff pitches and also the reception

Your Laundry and Food Preparation Areas

- These areas have good level access
- The surface is paved
- Taps are screw top
- The washing machine is front loading
- At least one can be loaded from the floor
- The tumble dryers are front loading and at least one can be loaded form the floor
- There is a wall mounted iron
- There is a freestanding ironing board
- There are both indoor and outdoor washing up facilities
- Taps are screw top
- There is an outdoor drying area

Your Recreational Areas

- There is an indoor recreational area with level access
- Seating is available. Plastic chairs
- There is an outdoor children's play area with level access
- No seating is available near this
- The surface of the area is bark
- There are raised edges surrounding it

Waste, Fire and Evacuation

- There is flat level access leading to the refuse area
- The path is gravel
- There are no steps or kerbs
- Waste containers are 1.3m high
- There are fire triangles on site
- There is unrestricted access to firefighting equipment
- Assembly point are in the site car park and entrance to island
- Assembly point surface is tarmac

Miscellaneous Information

- Site roads have speed bumps
- Site has Low lighting at times of darkness
- The reception carpark will hold 15 cars + 1 accessible space
- The overnight carpark will hold 15 cars + 1 accessible space