

#### Cannock Chase Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Cannock Chase.

If you require any further information or wish to book online, please visit: www.campingandcaravanningclub.co.uk/cannockchase

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am - 5:30pm, Monday to Friday, Closed 10:00am - 11:00am on Wednesday Saturday: 9:00am - 1:00pm from January to August



#### **Site Contact Details**

Cannock Chase Camping and Caravanning Club Site Old Youth Hostel, Wandon, Staffordshire, WS15 1QW

01889 582166



### Your Arrival on Site

The nearest train station is 2.8 miles from site at Rugeley town.

The nearest bus stop is 2.6 miles from site at Marquis Drive, Rugeley.

There is one brown sign off the A460 and one opposite the entrance to the site. There are two large club signs outside the main entrance.

The approach to site is via A roads with good access.



The driveway road is tarmac, and the car park is to the left with five marked bays for campers and visitors. This can be used overnight by campers who wish to return to, or leave site, between the hours of 11pm and 7am when the barriers are locked.

At the end of the road is a stop sign just before the reception.

Entrance to the site is via an electronic keypad on the barrier, the code will be given when checking in.

New arrivals should park at the stop sign and remain in vehicle until a member of staff comes to greet you.

Visitors, or people wishing to book onto the site, should park in the car park and report to reception.

The car park has five marked bays.

There is no designated accessible parking in the car park.

The car park is a short distance from reception on a slight incline.



### **Your Check In**

The reception is clearly signed for arrivals.

Reception opening hours are 9am – 10.30am and 1pm – 6pm. There is an 'out of hours' doorbell located on the office door to contact staff in between the hours of 6pm and 8pm. This can also be used after 8pm for blue light emergencies only.

There are two steps leading to reception which can be avoided by using the long wooden ramp with handrails. This has a slight incline but is level at the top.

There is a slight lip on the doorway.

The floor space is free from any obstacles.

There are two levels to the countertop, one being at low level.



### Your Pitch

The site has 33 Hardstanding with Electric pitches that are level and are accessed from the road.

All grass pitches are sloping, and most are in the centre of the field accessed across grass.



As a fire precaution, units must be 6 metres away from adjacent units.

There are six hardstanding pitches reasonably close to the accessible room.

One car can be parked next to all pitches on site.



### **Travelling Around Site**

All roads on site are tarmac, speed bumps are situated at various points around the site, and a 5mph speed limit is in force.



#### The Facility Block

There is one facility block housing ladies and gents' toilets and showers, the family room, the accessible room, the laundry, the dishwash area, and the information room.

All paths leading to the facility block are tarmac and have a gradual incline.

All taps are push top.

All shower cubicles have fixed stools.

All showers are operated by push button taps.

There is both high- and low-level lighting at night.

The chemical disposal point is separate from the facility block, in a wooden building next to the motor home service point.

The access is good, inside there is a sink with push button tap and a wall mounted hand dryer.



## The Accessible Facilities

There is a tarmac path with a slight incline leading to the room which is on the left-hand side of the main toilet block.

There is flat level access into the accessible facility.

There is a toilet with 2 grab rails, one fixed and one drop down.

There is transfer space to the right.



The washbasin cannot be reached from the toilet.

The washbasin is at low level with a lever tap.

There is a hand dryer.

There are mirrors above the wash basin but not full length.

There is a shower which is operated by a dial control with a lever.

The shower is height adjustable.

The floor is non-slip.

The shower area has a wall mounted folding seat with two wall mounted folding arms.

There is a second wall mounted seat for drying.

There are 2 emergency pull cords, one at the side of the toilet and one in the shower, both can be reached from the floor.

All lighting in the facilities is controlled by sensors, there are no light switches.

There is a hand dryer.



## **Laundry & Food Preparation Areas**

The dishwashing area is located at the rear of the toilet block and there is good access via tarmac paths.

There are four sinks, one being low-level, all sinks have push button taps.

The laundry is located at the front left of the facility block accessed from a tarmac path.

There is a very slight lip to the door.

Washing machine is front loading and can be loaded from the floor.

Tumble dryer is front loading and on top of the washing machine.

Both machines are coin operated from low level slots.

There is a wall mounted iron and a freestanding ironing board.

There are 3 laundry sinks with push taps.



There is no outdoor drying area.



### **Recreational Areas**

There is an outdoor children's play area accessible by a bark pathway with a slight incline.

There is a single bench which overlooks the playground.



### Waste, Water, Fire and Evacuation

The refuse bins are in the car park, the approach road which is tarmac.

All bins are full industrial height.

There are fire triangles located at each water point with instructions of procedure in the event of a fire.

All water points can be accessed from the road.

Fire extinguishers are in, or on the front of, all water points.

There are two assembly points in case of fire. One is in the carpark near the refuse bins and the second at the gate to the dog walk.

All fire points are clearly signed.

The motor home service point is in a large layby on the road to the exit barrier.

There is a water filling bollard.

There is a drive over wastewater and a lift-up drain cover for black waste.



# Ready Camp Tents, Pods and Other Accommodation

There are four Ready Camp tents but two are accessed by 3 or 4 steep steps.

There is one car parking space next to each tent, all other cars must be parked in the car park.

There are no designated paths leading to the units, access is over grass.



All units have steps up: tent 1 has 4 steep steps, tent 2 has 3 steep steps, tent 3 has one low step, tent 4 has one full step.

Further information can be found at <a href="www.readycamp.co.uk">www.readycamp.co.uk</a>.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Set inside Cannock Chase and surrounded by beautiful trees. Small site with great facilities, nice pitches wherever you are, amenities block is clean & well looked after."



"Nice and quiet site, loved relaxing and listening to the birds. The site facilities were clean and well maintained, will definitely be booking to stay here again."



"This site is fantastic with access to Cannock Chase. The staff on site are very professional and friendly. The facilities are kept to an excellent standard and are very clean and well-maintained."