

UK CLUB SITES ACCESS STATEMENT

California Cross Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at California Cross.

If you require any further information or wish to book online, please visit:

www.campingandcaravanningclub.co.uk/californiacross

For telephone bookings please call our UK Service Centre on 02476 475426

Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday

Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

California Cross Camping and Caravanning Club Site
Modbury, Devon, PL21 0SG

01548 821297



Your Arrival on Site

The nearest train station is 7 miles from site. The nearest bus stop is 3.5 miles from site.

There are 3 brown signs after leaving A38, 1 roundabout and one large sign at site entrance.

After entering the site there is a barrier requiring a key code, available on check in. Exit is via an automatic barrier. Both barriers operate from 7am to 11pm.

There is no overnight parking available after 11pm.

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The approach road is tarmac, it's a narrow road with passing places, especially the last mile.

There is no vehicle access once barrier is locked.

New arrivals should park outside the reception, the surface is tarmac.

There is no designated accessible parking.

There is no reception car park or overnight parking available.

There are no handrails to reception.

There are no steps or incline.

There is a small step into reception.



Your Check In

The reception is clearly signed.

Reception hours are 9am – 10:30am & 1pm – 6pm.

If the reception is closed, please follow instructions displayed on door i.e ring bell or site mobile.

There is a small lip over the door.

There are no access issues when entering reception.

The floor space is limited but is free from clutter.



Your Pitch

All pitches have parking adjacent.

There are hardstanding pitches near the facility block.

The hardstanding pitches have a gravel surface.

There are 2 level grass pitches near the facility block.

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Travelling Around Site

There are no speed bumps.

There is low level lighting around the toilet blocks and reception and also some of the hook-up bollards around the site.



The Facility Block

There is a paved path leading to the block.

There are steps at one access point.

There are slight inclines to the block on two access points.

There is a large step into the ladies and gents.

There are no semi-ambulant cubicles.

All taps are screw top.

Plastic stools are available in the showers.

The showers are dial operated.

Shower has a step down into tray.

The facility block is lit by wall mounted lights controlled by light sensors.



The Accessible Facilities

The accessible facility is situated at the rear of the block and is accessed by a slight incline at the front of the block. The path surrounding the block is paving slabs.

There are no handrails.

The access is level.

The toilet has one fixed handrail and one pull down rail.

The flush has a pull chain.

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There is a large area to the right of the toilet and a small gap to the left.

The wash basin cannot be reached from the toilet.

The washbasin taps are lever tops.

There is no hand dryer.

There is a small mirror above the washbasin.

The shower has handrails.

The shower is operated by a dial.

The shower is open access.

The showerhead is adjustable.

The shower floor is nonslip, the other area is tiled.

There is no hair dryer.

There is an emergency pull cord.

The emergency pull cord can be reached from the floor and is tested weekly.

The alarm cannot be heard from the staff pitches or reception.

There are paper hand towels available.



Laundry & Food Preparation Areas

There is level access.

The path is paving slabs.

The taps are screw top.

The washing machine is front loading.

The washing machine can be loaded from the floor.

The tumble dryer is front loading.

There is a wall mounted iron.

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There is a wall mounted ironing board.

The washing up facilities are indoors.

The taps are screw top.

There are 2 rotary dryers available in a compound.



Recreational Areas

There is no indoor recreation area.

There is a small children's play area.

The access is across sloping grass.

There is a wooden bench adjacent to the play area.

The surface is bark with a wooden surround.



Waste, Water, Fire and Evacuation

The waste area is accessed by a flat tarmac road.

There are no handrails.

The waste containers are approx. 1.2 metres high.

There are 3 fire bells on site, one on each water point and one adjacent to pitch 9.

The firefighting equipment is accessed over grass.

There are 2 assembly points one on the tarmac road by the site exit, the other on a grass area adjacent to the play area.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.

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“I was very pleased with this campsite from start to end. Very clean and quiet site, facilities were superb, showers are a very reasonable size and nice hot water.”



“The staff could not be more helpful. The site facilities were kept in really clean condition. Being in between Dartmoor and the sea was really nice. We had a great stay and look forward to returning.”



“The site is kept spectacularly clean, the toilets and showers are some of the best we’ve seen. Staff were great and work hard to keep the site and facilities tidy.”