

Access Statement – Bala

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01678 530 324
- Site Page www.campingandcaravanningclub.co.uk/bala

Your Arrival on Site

- Bus stop 4 miles from site at Bala, Railway Station 26 miles at Blaenau Festiniog
- There are two brown signs off the A494, one large site sign in at the entrance
- The gate is locked between 11pm and 7am
- Overnight parking is available just outside the main site gate
- It's on loose gravel to Tarmac
- The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to reception. The surface is tarmac it's reasonably level
- There are no designated accessible spaces but plenty of spaces a short, level distance from the reception
- There is no handrail attached to reception wall
- There are small steps
- There are plant holders around reception

Your Check in

- The reception is clearly signed for arrivals
- Reception hours are 9am-10:00am then 4pm-5pm
- There is a bell located on the reception door which is connected to an on duty team member. Until 20:00 and replaced with a telephone number from 20:00 – 07:00
- Access is over level concrete slabs
- Slight step on the door with threshold strip on the top
- Good clear floor space in reception.
- No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- Two pitches close to the accessible room
- Grass with electric
- Many level hardstanding and grass pitches are close to the site road

Your Facilities

- There is a clear, well maintained path leading to the facilities
- One small step to the facilities block
- There is a no ramp leading in to the blocks
- There is one step in to the ladies and gents, level to the accessible room
- There is no semi-ambulant cubicle in either the men's and ladies
- All sinks have screw taps throughout
- There are floor mounted seats in all showers
- The showers are operated by a dial in men's and ladies
- There is no step in showers
- The facility block has low level, wall mounted lights

Your Accessible Facilities

- There is a flat level concrete slab path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access
- The shower head is height adjustable
- The floor is nonslip
- There is no hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception
- The accessible room can not be accessed with a RADAR key

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and can be reached from the floor
- There is a wall mounted iron
- There is a wall mounted ironing board
- There are indoor washing up facilities available
- All washing up sinks have screw top taps
- There is an outdoor drying area with two rotary dryers
- There is no low level sink in the indoor washing up area

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children's play area
- This is accessible over grass with no designated path
- There is a single bench overlooking the play area
- The play area has a rubber surface in place

Waste, Fire and Evacuation

- There is a flat area leading up to all refuse areas
- There are no steps of kerbs restricting access to the refuse areas
- There is a fence surrounding the compound
- All bins on site are full height industrial 1100L units which are kept outside of compound
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is tarmac and the other is the motorhome service point which is tarmac
- Campers are briefed about the assembly point in the site leaflet and on arrival.
There are clear signs

Miscellaneous Information

- There is a speed bump along the main site road
- At night there is low level lighting on the facility block
- The overnight car park can hold at least four cars
- There are a small number of benches dotted around the site
- Sudden loud air craft noise possible (RAF) low flying zone

Ready Camp

- There is one car parking space next to each unit. Other cars must be parked in the car park
- There are no designated paths leading to the units, access is all over grass
- Four units on site have a single step up
- Further information can be found at www.readycamp.co.uk