

## **UK CLUB SITES ACCESS STATEMENT**

#### **Adgestone Access Statement**

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Adgestone.

If you require any further information or wish to book online, please visit: <a href="http://www.campingandcaravanningclub.co.uk/adgestone">www.campingandcaravanningclub.co.uk/adgestone</a>

For telephone bookings please call our UK Service Centre on 02476 475426 Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on Wednesday Saturday: 9:00am – 1:00pm from January to August



### **Site Contact Details**

Adgestone Camping and Caravanning Club Site Lower Road, Adgestone, Isle of Wight, PO36 0HL

01983 403432

### Your Arrival on Site

The nearest train station is 1 mile from site.

The nearest bus stop is approx. 1.5 miles from site.

There are two brown signs on the Fairway, one large site sign on entrance.

There is one site barrier that is locked between 11pm and 7am.



The surface is tarmac leading to loose gravel or grass.

Limited overnight parking is available just inside the main site gate. The visitors parking doubles as the overnight.

The main reception and overnight car park can hold six cars.

New arrivals should pull into the car park or left-hand side of road before the barrier. The surface is tarmac with a gentle incline.

## **Your Check In**

The reception is clearly signed for arrivals.

The reception opening times are 9am-10:30am then 4pm-6pm.

There is a mobile number for new arrivals located on the reception door. An on-duty team member in available until 8pm.

There is good clear floor space in reception.



### Your Pitch

Cars can be parked next to all pitches on site.

At least four pitches and two Ready Camp tents are close to the accessible facilities.

There are many fairly level grass pitches close to the site road.



There are high speed bumps along the main site road.

At night there is low-level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards.

There are a small number of benches dotted around the site.



### The Facility Block

There is a clear, well-maintained path leading to the facilities.

There is a gentle ramp leading into the blocks.

There is level access to the ladies, gents, family, and accessible room.

There are fold down seats in all showers.

The showers are dial-operated in the men's and ladies and family room.

The showers have a step in.

The facility block has low level, wall mounted lights.

## **L** The Accessible Facilities

There is a flat level concrete slab path leading to the accessible facility.

There is flat level access into the accessible facility.

There are handrails next to the toilet.

There is a regular size flush handle.

There is transfer space to the left of the toilet.

The wash basin cannot be reached from the toilet.

There is a unit above the sink for paper towels.

There is a low-level mirror above the sink that does not extend to full height.

The shower has a number of handrails.

The shower is dial operated.

The shower is open access, not a cubicle.

The shower head is height adjustable.

The floor is nonslip.



There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor.

The emergency alarm cannot be heard from both staff pitches and reception.



### Laundry & Food Preparation Areas

The laundry has a step up and food preparation areas have level access.

The approach path is concrete.

The taps are screw top.

The washing machines are front loading and can be reached from the floor.

The tumble dryers are front loading and are above the washing machines so are not accessible for wheelchair users.

There is a wall mounted iron.

There is a freestanding ironing board.

There are washing up facilities available.

All washing up sinks have screw top taps.

There is an outdoor drying area with one rotary dryer.

There are no low-level sinks in the washing up area.



There is no indoor recreational area.

There is a covered area for the playing of table tennis.

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### Waste, Water, Fire and Evacuation

There are no steps or kerbs restricting access to the refuse area.

All bins on site are full height industrial 1100L units.



There is a fire triangle located at all water points which has unrestricted accessed over grass.

The firefighting equipment is accessed over grass.

The assembly points are located in the main car park which is tarmac and the other is in the far camping field which is grass.

Campers are briefed about the assembly point on arrival. There are clear signs.



# Ready Camp Tents, Pods and Other Accommodation

There is one car parking space next to each Ready Camp tent. Other cars must be parked next to reception.

There are no designated paths leading to the units, access is all over grass.

All Ready Camp tents have two steps up.

Further information can be found at <u>www.readycamp.co.uk</u>.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.



"Facilities were spotless and great washing up areas! I would definitely visit this campsite again."



"This site is well-maintained with good, clean facilities and super friendly staff. The pool was the icing on the cake!"



"Really helpful staff and lovely sized pitches. The toilet and shower facilities are spotless. Would definitely recommend."