

UK Club Site Access Statement



Site Name/Address:

Keswick Camping and Caravanning Club Site
Crow Park Road,
Keswick,
Cumbria
CA12 5EP

Site Telephone Number:

01768 772392

National Contact Centre Number:

024 7647 5426

Web Address:

www.thefriendlyclubc.o.uk/keswick

More Info - Web Accessibility:

www.thefriendlyclub.co.uk/accessibility/

Your arrival on site:

Penrith railway station is 18 miles from the site with a regular bus service to Keswick bus station. The campsite is then a further 0.5 mile along a partially lit, worn tarmac road with speed bumps at various points. There is no pedestrian path along this road. One brown campsite sign can be found on the approach to the site. There is a Club site sign on the start of the tarmac road. When arriving on site new arrivals pull up at the entrance barrier. There are no spaces designated for disabled people. Reception is on a raised mound with an access ramp leading in. Staff are responsible for raising and lowering the barrier. Access to reception is across a tarmac road and a flat paved area.

Your Check In:

The reception entrance is 740mm wide and has a 75mm threshold. There is a manoeuvrable area of 2600x2300mm and a counter height of 940mm. Currently there is no induction loop system installed. There are no chairs in reception. Clipboards are available. Reception opening times are clearly displayed on the door. When closed, a notice requests campers to ring the bell on the door frame 1480mm from floor, and a member of staff will attend. When site gates are locked unrestricted pedestrian access is available.

Your Pitch:

All pitches have space for a car to be parked next to the unit. There are two hard standing pitches in close proximity to the accessible facility. There are other pitches that are close to the disabled facility. The hard standing pitches are large, loose gravel or tarmac. All the hard standings are flat and are accessed from a tarmac road. The site hook ups are at a height of 1600mm due to a significant risk of flooding.

Your facilities (non-disabled):

There are two toilet blocks on site, both have pathways leading to them. Block one has a steep slope with an entrance door width of 760mm and a threshold of 170mm. Access to the toilets and showers is along corridors 790mm wide. The toilet cubicle width is 620mm. The lock height is 1100mm and there are no hand rails. The sink height is 770mm with screw taps, and hand dryers 1150mm from the floor. The entrances to the shower cubicles are 860mm with a width of 620mm and a depth of 1480mm. The fixed shower head is 1940mm high with dial controls at 1200mm. The hairdryers are 1460mm from the floor. The shower floor is non slip in shower area only. Block two has a door width of 670mm with a threshold of 80mm. Access to the toilet and showers is via a long corridor 700mm wide. The toilet cubicle width is 670mm with a lock height of 100mm. There are no handrails in the toilets. The sink height is 820mm with screw top taps and the hand dryer is 1100mm from the floor. The entrance to the showers are 700mm wide with an internal width of 800mm and a depth of 850mm. The fixed shower head is 1940mm high and the dial controls are 1200mm from the floor. The hand dryers are 1500mm from the floor. Showers and shower area are non-slip.

Your accessible facilities:

The accessible facility is located in the lower block. It is accessed by a tarmac path. The door width is 810mm with a threshold of 10mm. The clear manoeuvrable floor space inside is 1400x1100mm. The toilet hand rails are vertical and horizontal at 790mm from the floor. Access to toilet is a right handed transfer with the flush on the right. The basin is not reachable from the toilet and taps are lever operated. There is no hand dryer, but a paper towel dispenser is provided. The hair dryer is 1500mm from the floor. The mirror is located 820mm from the floor. The shower is open access with the dial control 1120mm from floor. The adjustable shower head range is between 1230mm and 1760mm. The whole floor is non-slip. An emergency cord that can be reached from the floor is located between the shower and toilet.

Your laundry and food preparation areas:

The laundry room entrance door width is 780mm with a threshold of 230mm. There are two washing machines and two tumble dryers with coin slots at a height of 1600mm. There is a drying cupboard with a rack at 1600mm from the floor. The iron coin slot is 1100mm from the floor with an adjustable ironing board. Dishwashing areas are on both toilet blocks, with sink heights of 900mm and screw top taps.

Your recreational areas:

Access to children's play area is across grass with the entrance level with the approach. The Surface is soft rubber tiles. There is seating within the play area. There is no parking close to the play area.

Waste, fire and evacuation:

Both toilet blocks have a Chemical Disposal Point. Block one has a door width of 720mm and a threshold of 170mm, the counter height is 680mm, with the flush at 1680mm from floor. Block two door width is 870mm, threshold 280mm and a counter height of 640mm, the flush handle is 1900mm from the floor. There are five water/waste points around the site, four are accessed by slabs from a tarmac road and one from a gravel road. Access width is 960mm, fresh and waste water taps are screw top and are 800mm from floor. Waste bins are 600mm high. Fire warning triangles are 1520mm from the ground and the fire boxes are located low down on the fences, the top clip 900mm from the ground. Assembly point is in front of Reception. Evacuation in case of flooding is via the Derwent site and the Keswick approach road.

Miscellaneous information:

There are speed bumps on all the roads both approaching and around the site. The roads are mainly tarmac with some gravel. There are no separate pedestrian walkways. The facility blocks and reception are very well lit and the lights on top of the hook ups provide some lighting around the site. There is no car park by reception and the overnight car park can only hold six cars. There are no staff on site who have attended a course relating to accessibility.