

Access Statement – Rosemarkie

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01381 621 117
- Site Page www.campingandcaravanningclub.co.uk/Rosemarkie

Your Arrival on Site

- Train station 14 miles from site. Bus stop is approx. 1mile
- There are two white signs, one at Fortrose, and one off Ness Road. One large site sign on entrance
- Approach is tarmac leading to loose gravel
- New arrivals should pull up to reception. There is a tarmac layby
- There is a handrail attached to the reception walkway
- No steps but a gentle incline
- Potted plants along the path

Your Check in

- The reception is clearly signed for arrivals
- 9am-10:15am then 1pm-5.30pm
- There is a bell located on the reception door which is connected to an on duty team member
- Sloped, Slated wooden walkway/veranda
- Slight lip on the door
- Good clear floor space in reception
- No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- Four pitches close to the accessible room
- All grass pitches

Your Facilities

- There is a gravel and grass path leading to the facilities
- There is a door lip leading in to the blocks
- Accessible room is located by reception
- All sinks have lever taps throughout
- There are standalone stools in all showers
- The showers are operated by a push button in men's and ladies
- The facility block has low level, wall mounted lights

Your Accessible Facilities

- There is a sloping slated wooden ramp leading to the accessible facility
- There are handrails leading to the accessible facility
- There is sloped door lip access in to the accessible facility
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink
- The shower has a handrail
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency cord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception
- The accessible room can be accessed with a key available from reception on arrival

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and can be reached from the floor
- There is a wall mounted iron
- There are both indoor and outdoor washing up facilities available
- All washing up sinks have screw top taps
- There is one low level sink in the indoor washing up area

Waste, Fire and Evacuation

- There is a grass path leading up to all refuse areas
- There are no steps of kerbs restricting access to the refuse areas
- There is a fence surrounding the compound
- All bins on site are full height industrial 1100L units 1.2m high
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the car park next to reception which is tarmac and the other is in the far camping field which is grass
- Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards