

## **Access Statement – Luss**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01436 860 658
- Site Page [www.campingandcaravanningclub.co.uk/luss](http://www.campingandcaravanningclub.co.uk/luss)

### **Your Arrival on Site**

- Balloch Train station 8 miles from site. Luss Bus stop is approx. ¼ mile from site
- There is brown sign off the A82, one large site sign on entrance
- Both entrance and exit barriers are manually operated. They are locked between 11pm and 7am
- Overnight and Visitors parking is available just outside the site gate and is tarmac
- New arrivals should pull up to reception. The surface is tarmac and its level
- There are no designated spaces for arrivals, but plenty of room to park near reception short term whilst booking in

### **Your Check in**

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4pm-6pm
- There is a mobile phone number on the reception door for out of hours arrivals and emergencies
- Level tarmac leading to reception
- Good clear floor space in reception
- No low level reception counter, but clipboards are available
- Accessible facility is located in reception area
- There is no designated accessible parking although there are spaces close to reception

### **Your Pitch**

- Cars can be parked next to most pitches on site
- Many level hardstanding's and grass pitches are close to the site road and to the facility blocks
- Hard standing pitches are gravel surface with grass at the side
- Grass pitches on this site can become waterlogged in wet conditions
- There is a dedicated field for tents only with its own parking area

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities
- One small step to the entrance of the facility block
- There are steps in to the ladies and gents
- The showers are operated by a push button in men's and ladies
- The showers have a step down into a shower tray
- There is a parent and child room with toilet, sink and baby bath no shower
- The facility blocks are heated and well lit at night

### **Your Accessible Facilities**

- There is a flat level approach to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a larger size flush handle
- There is transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- There is a full length mirror
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from both staff pitches and also reception

### **Your Laundry and Food Preparation Areas**

- The laundry and food preparation areas both have level access
- The approach path is gravel
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and can be reached from the floor
- There is a wall mounted iron and ironing board
- The washing up facilities are all indoor
- All washing up sinks have screw top taps
- There is an outdoor drying area with three rota dryers

### **Your Recreational Areas**

- There is an outdoor children's play area
- This is accessible along a gravel path with handrails
- There is a single bench overlooking the play area
- The play area has a rubber safety surface
- This entire area is mostly fenced in

### **Waste, Fire and Evacuation**

- The general waste and recycling bins are located on the car park, with level easy access
- There are no steps or kerbs restricting access to the refuse areas
- All bins on site are full height industrial 1100L units 1.3m
- There is a fire triangle located at all water points which has unrestricted access over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which and the other is in the far camping field both tarmac surface
- Campers are briefed about the assembly point on arrival. There are clear signs

### **Miscellaneous Information**

- At night there is low level lighting on the outside of all blocks and water service points
- The overnight/Visitors car park can hold at least 20 cars
- There are a small number of benches dotted around the site
- There is access to the Loch via a stretch of beach which can be accessed by steps or rough pathways

### **Ready Camp**

- There is one car parking space next to each unit. Other cars must be parked next to reception
- There are no designated paths leading to the units, access is all over grass
- Two unit on site have a single step up, the other two have two steps
- Further information can be found at [www.readycamp.co.uk](http://www.readycamp.co.uk)

### **Camping Pods**

- There is a bark path leading to all camping pods
- Each pod has a single step up
- Self-Catering units will be updated in more detail at a later date