

Access Statement – Alton, The Star

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01538 702219
- Site Page www.campingandcaravanningclub.co.uk/altonthestar

Your Arrival on Site

- From site the Bus Stop is approx. 500m, there are 2 main Train Stations, Blythe Bridge, Stoke is 9 miles, Uttoxeter is 10 miles
- There are brown signs which say “The Star Caravan Site” on the A52, on the B5417 at all junctions and 2 large site signs at the main entrance
- Entry to the site is via a keypad, exit is automatic. Barriers do not operate between 11pm and 7a.m
- There are tarmac roads throughout the site
- Overnight/late night parking is available at the front entrance. The sites internal car park should not be used between 11p.m to 7a.m as vehicle movement on site is prohibited during these hours
- Level Tarmac leading to reception
- At reception there are no designated spaces. There is an internal designated space next to the accessible facility block
- There are handrails leading to reception on arrival along with an access ramp. There is an access ramp with handrails at the rear of the reception building leading onto the site
- There are no steps or steel inclines leading to reception

Your Check in

- Reception is clearly visible on arrival
- Opening hours are 0900-1800
- Between 6p.m to 8p.m there is a walkie-talkie system to contact the designated staff. Between the hours of 8p.m and 8a.m an emergency number is displayed at reception
- There is level tarmac and slabs leading to a 3 foot ramp with a gentle incline into the reception
- There is a 1 inch lip on the reception door
- The floor is clear from clutter
- There is no low level reception counter, but there is a hatched section that can be opened and clipboards are available

Your Pitch

- Cars can be pitched next to all pitches on site
- There are 3 pitches close to the accessible facility
- Hardstanding pitches are gravel
- There are 3 hardstanding pitches with electric close to facility blocks
- There are also super service hardstanding pitches, which have electric water and waste from which the accessible facility block is close. All hardstanding pitches are level and are edged on to the site tarmac road which has a gentle incline, the grass pitches are on a gentle slope

Your Facilities

- There is a tarmac road leading to the facility block
- There are no steps leading to the facility block 1 & 2. Facility block 3 has a step into the ladies and gents
- The site has a gently sloping tarmac road that leads to the facility blocks
- Level access to the facility block 1 & 2
- There is one semi ambulant toilet cubicle in the ladies & gents in facility block 2
- All facilities have push button taps
- There are 2 shower cubicles with pull down seats in facility block 1 Ladies
- Push button showers throughout
- In facility block 1, ladies showers have 1 step up into the cubicle.
- There is timed and sensor lighting around all facility blocks
- There is timed and sensor lighting inside all facility blocks

Your Accessible Facilities

- The path is tarmac and gently sloping up to a flat area surrounding the facility block 1 & 2
- There are no handrails leading to the accessible facility. The area is open and flat, handrails are not required
- The approach is level tarmac
- The toilet has handrails
- There is a large flush handle
- There is transfer space both sides of the toilet
- The washbasin can be reached from the toilet
- Washbasin taps are lever top
- There is a hand dryer
- There is a half mirror above the wash hand basin and 1 above the hair dryer
- There are handrails in the shower
- The shower is dial operated
- The shower is level open access
- The floor is non-slip
- There is a hair dryer

- There is an emergency chord and it can be reached from the floor. It can be heard from the site team pitches, but not reception

Your Laundry and Food Preparation Areas

- All these areas have good level access over slabs
- Washing machines are front loading
- At least one washing machine can be loaded from the floor
- The tumble dryers are front loading. They are stacked
- There is a wall mounted iron
- There is an adjustable standalone ironing board
- There are semi- covered washing up facilities with a roof and sides for limited protection from the elements
- 3 sinks have lever taps and a lowered sink has push button taps
- There are no outdoor drying areas

Your Recreational Areas

- The site has 3 picnic benches and 2 open bench seats
- There is an outdoor children's play area
- Access to it is over a flat tarmac road to 1 entrance, the other 2 entrances are accessible over grass
- There is 1 picnic bench in the park
- The play area surfaces are a mixture of rubber and bark
- The rubber surfaced areas do not have raised edge surroundings, the bark areas have a wooden raised edge

Waste, Fire and Evacuation

- There are 3 refuse areas are situated around the site all lead off the road edges and have flat, level access
- Paths are tarmac, there are no steps of kerbs
- There are no handrails leading to the compound
- There are waste skips which are chest high with manual lift lids, there is also 1 standard size household dustbin at each point
- There are fire triangles on site
- There is unrestricted access to all firefighting equipment
- There is 1 assembly point in the main entrance car park and 1 assembly point in the top field on the road side. The surfaces are tarmac leading on to gravel
- All assembly points are accessible on a tarmac road

Miscellaneous Information

- There are speed bumps in the site road
- The reception and facility blocks are all lit and run on sensor and timers. The pitch areas have low level lighting by a central street light style post
- 9 spaces are available at the reception car park
- The overnight car park will hold 6 cars
- There are 4 additional internal car parking spaces near the facility block

Ready Camp

- Parking is available next to all units
- There are not paths leading to the units, so access is over grass
- There is more than one step leading to all units
- For more information please visit www.readycamp.co.uk