

Access Statement – West Runton

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01263 837 544
- Site Page www.campingandcaravanningclub.co.uk/westrunton

Your Arrival on Site

- Train station 1 mile from site. Bus stop is 1.25 miles
- Brown caravan Site sign on A148 and A149 + Club sign at entrance to bridle Way
- Barriers closed to vehicles between 11pm and 7am
- Mobile reception not good therefore use office bell for out of hours
- Approach road is a gravel bridle path
- There is an overnight parking/visitor parking are. There is no electric hook-up
- Arrivals are directed to stopping point on tarmac site road
- There is no designated accessible parking
- There are handrails leading to reception

Your Check in

- Reception is clearly signed
- Reception hours are 9am until 10am and then 4pm until 5pm but generally open much longer
- For out of hours attention please ring bell at reception
- There is level access leading to reception
- There are no access issues entering reception
- The floor space is free from clutter

Your Pitch

- Cars can be parked next to units on site
- There are hardstanding pitches close to the accessible facility
- These pitches are gravel
- The site has level pitches close to the facility block

Your Facilities

- There is a clear, well maintained path leading to the facilities
- There are steps leading to East block, in addition to a gently sloping ramp
- Entry is level into the blocks
- There are no semi-ambulant cubicles
- There is a mixture of taps
- All showers have seats
- Showers are push button in general block, dial in family rooms and accessible
- No steps into showers
- Block is lit at night

Your Accessible Facilities

- There is a flat level path leading to the accessible facility
- There are no handrails
- There is flat level access into the room
- The toilet has handrails
- The toilet has a regular flush handle
- Transfer space to the left of the toilet
- The washbasin cannot be reached from the toilet
- Taps are lever top
- There is a hand dryer
- There is a full length mirror
- The shower has handrails
- Shower is dial operated
- Shower is open access
- Shower head is height adjustable
- Floor is non-slip
- There is no hairdryer
- There is an emergency cord that can be reached from the floor
- The alarm cannot be heard from the staff pitches or reception

Your Laundry and Food Preparation Areas

- These areas have good, level access
- Path leading to these areas is paving slabs
- Taps are screw
- Washing machines are front loading and floor level
- Tumble dryers are front loading and stacked
- There is a wall mounted iron
- There is a freestanding ironing board
- There are two indoor and one outdoor washing up facilities
- Taps are screw top
- There is an outdoor drying area

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children's play area
- Access is flat and level leading to it
- There is seating near the play area
- Play area surface is rubber
- There are no raised edges surrounding the play area

Waste, Fire and Evacuation

- There is flat level access to the refuse area
- Access is via a concrete path
- No steps or kerbs
- There are no handrails
- Bins are 1.5m high
- There are fire triangles on site
- There is unrestricted access to all firefighting equipment on site
- Fire assembly point is at the site entrance car park
- The assembly point surface is tarmac

Miscellaneous Information

- There are speedbumps on site
- Site facilities well-lit with wall lamps. Site lighting is bollards only
- Reception/overnight carpark can hold ten cars

Ready Camp

- Parking is available on the left hand side of each unit
- There are no dedicated paths leading to the units. Access over grass
- There is more than one step leading into the units