<u>Access Statement – Tregurrian</u>

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01637 860 448
- Site Page <u>www.campingandcaravanningclub.co.uk/tregurrian</u>

Your Arrival on Site

- o Train station 4 miles from site. Bus stop is 250m
- One sign at T-junction just past airport. Two signs in village on triangle at bottom of the lane leading to site
- One keypad operated barrier that is automatic on exit, locked between 11pm and
 7am
- o Instructions on door for arrivals after 8pm
- Approach surface is tarmac
- o Overnight parking outside reception for late arrivals
- o Arrivals should pull up outside reception building. It is level tarmac
- There is no dedicated accessible parking
- There are no handrails
- No steps or steep inclines
- o Plant tubs outside reception

Your Check in

- The reception is clearly signed
- o Opening hours are 9:00 10:30am & 4:00 6:00pm
- For out of hours please follow instructions shown on door to find team when reception is closed. After 6pm and before 8pm, team can be reached via doorbell. After 8.00pm there is an emergency mobile number to ring to alert team for blue light emergencies only
- o There is level access leading into reception
- o There are no access issues when entering reception
- The floor space is clear from clutter

Your Pitch

- Cars can be parked next to pitches on site
- There are hardstanding pitches close to an accessible facility
- These pitches are tarmac
- o There are level pitches that are close to facility blocks

Your Facilities

- o There is a clear, well maintained path leading to the facilities
- There are no steps or ramps
- Level access when entering the block
- o There are no semi-ambulant cubicles
- Taps are screw top
- Seating is available in the shower cubicles
- Showers are push button operated
- No steps into the showers
- o The facility block is lit at night

Your Accessible Facilities

- o There is a flat level path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access when entering the room
- The toilet has handrails
- The toilet has a large flush handle
- Transfer space is to the left of the toilet
- The washbasin can be reached from the toilet
- Taps are lever top
- o There is a hand dryer
- o There is a mirror, it is not full length
- The shower has handrails
- The shower is dial operated
- o The shower is open access
- The shower head is height adjustable
- o The floor is non-slip
- There is no hair dryer
- o There is an emergency cord that can be reached from the floor
- o The alarm cannot be heard from the staff pitches or reception

Your Laundry Area

- This area has good level access
- o A paved path leads to this area
- Taps are screw top
- o Washing machine is front loading and floor level
- Tumble dryer is front loading and floor level
- o There is a wall mounted iron
- There is a freestanding iron
- There are indoor washing up facilities
- o Taps are screw top
- o There is an outdoor drying area

Your Recreational Areas

- o There is no indoor recreation area
- o There is no children's play area

Waste, Fire and Evacuation

- o There is flat level access leading to the refuse area
- Access is over tarmac
- o No steps, kerbs or handrails
- o Bins are approx. 1.2m high
- o There are fire triangles on site
- o There is unrestricted access to firefighting equipment
- o Fire assembly points are outside reception block and outside main facilities block
- o Assembly point surfaces are tarmac

Miscellaneous Information

- o There are no speedbumps on the site roads
- Lighting bollards throughout site. Approaches to facilities blocks lit. Reception has wall lights
- o The reception carpark will hold three cars
- o The overnight carpark will hold three cars