

Summer Storage (2013) – UK Club Sites

Site Name	Open Date	Close Date	Price	Comments
Adgestone	30-Apr-13	30-Sep-13	£280	Max Length 8M
Bakewell *	21-Mar-13	04-Nov-13	£210	Max Length 785M
Blackmore *	21-Mar-13	04-Nov-13	£300	Max Length 785M
Cambridge *	21-Mar-13	04-Nov-13	£270	Max Length 785M
Cannock Chase	15-Mar-13	04-Nov-13	£275	No Restrictions
Canterbury *	21-Mar-13	04-Nov-13	£320	Varying pitch sizes up to 11.5M
Cardigan Bay	21-Mar-13	04-Nov-13	£240	No Restrictions
Chertsey *	21-Mar-13	04-Nov-13	£350	Max Length 6.65M
Clent Hills *	21-Mar-13	04-Nov-13	£260	Max Length 785M
Crowborough *	21-Mar-13	04-Nov-13	£350	Max Length 785M
Culzean Castle *	21-Mar-13	28-Oct-13	£280	Max Length 6.05M
Dunbar *	21-Mar-13	04-Nov-13	£300	No Restrictions
Dunstan Hill *	21-Mar-13	04-Nov-13	£280	Max Length 785M
Ebury Hill *	20-Mar-13	04-Nov-13	£215	No Restrictions
Graffham *	21-Mar-13	04-Nov-13	£270	No Restrictions
Hereford	01-Mar-13	03-Nov-13	£360	No Restrictions
Hertford *	21-Mar-13	04-Nov-13	£400	Max Length 8.45M
Horsley *	21-Mar-13	04-Nov-13	£350	No Restrictions, small no. of pitches up to 6.05M
Kelvedon Hatch *	21-Mar-13	04-Nov-13	£275	Max Length 8M
Kingsbury Water Park	21-Mar-13	04-Nov-13	£300	No Restrictions
Leek	21-Mar-13	04-Nov-13	£300	No Restrictions
Mablethorpe	21-Mar-13	04-Nov-13	£290	No Restrictions
Milarochy Bay	21-Mar-13	28-Oct-13	£280	No Restrictions
Moffat *	21-Mar-12	04-Nov-13	£280	No Restrictions
Nairn	01-Mar-13	28-Oct-13	£280	No Restrictions
Norman's Bay *	21-Mar-13	04-Nov-13	£290	Varying pitch sizes up to 785M
Oban *	21-Mar-13	28-Oct-13	£280	Max Length 785M
Rhandirmwyn	15-Mar-13	04-Nov-13	£260	Max Length 785M
Sandringham *	14-Feb-13	18-Nov-13	£430	No Restrictions
Scarborough *	21-Mar-13	04-Nov-13	£300	Max Length 785M
Scone *	01-Mar-13	05-Jan-14	£450	Max Length 785M
Sheriff Hutton	21-Mar-13	04-Nov-13	£270	No Restrictions
Skye	21-Mar-13	25-Oct-13	£280	No Restrictions
Speyside By Craigellachie	25-Apr-13	28-Oct-13	£219	No Restrictions
Tarland by Deeside *	20-Mar-13	05-Jan-14	£280	No Restrictions
Tavistock *	21-Mar-13	04-Nov-13	£250	Max Length 6.65M, No M' Homes
Theobalds Park *	21-Mar-13	04-Nov-13	£300	No Restrictions
Umberleigh *	21-Mar-13	04-Nov-13	£275	No Restrictions
Verwood, New Forest *	20-Mar-13	04-Nov-13	£275	Max Length 785
Veryan *	20-Mar-13	04-Nov-13	£275	No Restrictions
Walton-on-Thames *	21-Mar-13	04-Nov-13	£210	Max Length 785M
West Runton *	21-Mar-13	04-Nov-13	£275	No Restrictions
Weston Super Mare	21-Mar-13	30-Sep-13	£280	No Restrictions
Winchcombe	11-Mar-13	15-Jan-14	£455	Max Length 785M
Windermere *	14-Mar-13	14-Jan-14	£450	Max Length 725M
Wolverley	20-Mar-13	04-Nov-13	£280	No Restrictions

Year Round Storage (2013) – UK Club Sites

Site Name	Open Date	Close Date	Price	Comments
Blackmore *	21-Mar-13	09-Apr-14	£505	Max Length 785M
Canterbury *	21-Mar-13	09-Apr-14	£530	Varying pitch sizes up to 11.5M
Chertsey *	21-Mar-13	09-Apr-14	£550	Max Length 6.65M
Hertford *	21-Mar-13	09-Apr-14	£600	Max Length 8.45M
Leek	21-Mar-13	09-Apr-14	£475	No Restrictions
Moffat *	21-Mar-13	09-Apr-14	£460	No Restrictions
Tavistock *	21-Mar-13	09-Apr-14	£370	Max Length 6.65M, No M' homes
Theobalds Park *	21-Mar-13	09-Apr-14	£490	Max Length 785M
Theford Forest *	21-Mar-13	09-Apr-14	£510	Max Length 785M

NOTES: Storage bookings require full payment on application. Sites marked with a * offer a Towing Service. The towing fee is £6.55; this includes the removal of your unit from storage and the return. Theford Forest offers this facility for a fee of £500 each way. The Towing Service is booked directly with the site.

Weight Restrictions may apply. Tavistock do not charge for this facility as the units can only be moved by the Site Team. Due to access restrictions, NO MOTORHOMES are allowed in storage at Tavistock. Please note due to the soft ground within the Tavistock Storage area, wheel clamps cannot be used; however hitch locks are permitted. 48 Hours Notice is required prior to collection or return of unit. Please email storage@thefriendlyclub.co.uk for further information, alternatively you can call us on 024 7647 5481 or 024 7647 5310.

Summer Seasonal (2013) – UK Club Sites

Site Name	Open Date	Close Date	Price	Comments
Alton, The Star	02-Mar-13	11-Nov-13	£850	Varying pitch sizes up to 9M
Alton, The Star	02-Mar-13	11-Nov-13	£1,150	Max Length 9M
Ashbourne	01-Apr-13	11-Nov-13	£1,835	Max Length 8M
Bakewell	21-Mar-13	04-Nov-13	£1,100	Max Length 8M
Blackmore	21-Mar-13	04-Nov-13	£1,835	Max Length 8M
California Cross	30-Apr-13	30-Sep-13	£1,045	Max Length 9M
Canterbury	21-Mar-13	04-Nov-13	£1,850	Max Length 8M
Cardigan Bay	21-Mar-13	04-Nov-13	£1,450	Max Length 8M
Crowborough	21-Mar-13	04-Nov-13	£1,550	Max Length 9M
Culzean Castle	21-Mar-13	28-Oct-13	£1,550	Max Length 8M
Dartmoor, Barley Meadow	14-Mar-13	04-Nov-13	£1,450	Max Length 8M
Dartmouth	15-Mar-13	15-Nov-13	£1,665	Max Length 8M
Dunbar	21-Mar-13	04-Nov-13	£1,550	Max Length 8M
Dunstan Hill	21-Mar-13	04-Nov-13	£2,050	Max Length 8M
Glencoe	21-Mar-13	28-Oct-13	£1,100	Max Length 8M
Hertford	21-Mar-13	04-Nov-13	£1,850	Max Length 8M
Horsley	21-Mar-13	04-Nov-13	£1,800	Max Length 8M
Kelvedon Hatch	21-Mar-13	04-Nov-13	£1,600	Max Length 8M
Lauder	21-Mar-13	28-Oct-13	£1,300	Varying pitch sizes up to 9M
Lynton	21-Mar-13	30-Sep-13	£1,150	Max Length 8M
Milarochy Bay	21-Mar-13	28-Oct-13	£1,550	Max Length 8M
Nairn	01-Mar-13	28-Oct-13	£1,100	Varying pitch sizes up to 8M
Norman's Bay	21-Mar-13	04-Nov-13	£2,050	Max Length 8M
Oban	21-Mar-13	28-Oct-13	£1,400	Max Length 8M
Rhandirmwyn	15-Mar-13	04-Nov-13	£1,200	Max Length 8M
Scone	01-Mar-13	05-Jan-14	£1,900	Max Length 8M
Speyside By Craigellachie	25-Apr-13	28-Oct-13	£855	Varying pitch sizes up to 8M
Tavistock	21-Mar-13	04-Nov-13	£1,755	Max Length 9M
Verwood, New Forest	15-Mar-13	04-Nov-13	£1,450	Varying pitch sizes up to 9M
Veryan	15-Mar-13	04-Nov-13	£1,365	Max Length 8M
West Runton	21-Mar-13	04-Nov-13	£1,800	Max Length 8M
Weston Super Mare	21-Mar-13	30-Sep-13	£1,350	Varying pitch sizes up to 9M
Winchcombe	11-Mar-13	15-Jan-14	£1,950	Varying pitch sizes up to 9M
Windemere	14-Mar-13	14-Jan-14	£2,350	Max Length 8M

Year Round Seasonal (2013) – UK Club Sites

Site Name	Open Date	Close Date	Price	Comments
Blackmore	21-Mar-13	09-Apr-14	£2,635	Max Length 8M
Conkers	21-Mar-13	09-Apr-14	£2,100	Max Length 8M
Hertford	21-Mar-13	09-Apr-14	£2,300	Max Length 8M
Tavistock	21-Mar-13	09-Apr-14	£2,525	Max Length 9M
Theford Forest	21-Mar-13	09-Apr-14	£2,100	Max Length 8M

NOTES:

Summer and Year Round Seasonal available to pay in two instalments - 60% on application, the remaining 40% is required 28 days prior to the start of the booking date to Greenfields House, card payments will be taken automatically.

Please email storage@thefriendlyclub.co.uk for further information, alternatively you can call us on 024 7647 5481 or 024 7647 5310.



Part Seasonal (Spring 2013)

Site Name	Open Date	Close Date	Price	Comments
Barnard Castle	21-Mar-13	21-May-13	£440	Max Length 8M
Blackmore	21-Mar-13	21-May-13	£440	Max Length 8M
Canterbury	21-Mar-13	21-May-13	£440	Max Length 8M
Cardigan Bay	21-Mar-13	21-May-13	£440	Max Length 8M
Clent Hills	21-Mar-13	21-May-13	£440	Max Length 8M
Clitheroe	07-Mar-13	21-May-13	£440	Max Length 8M
Crowborough	21-Mar-13	21-May-13	£425	Max Length 9M
Lauder	18-Apr-13	21-May-13	£390	Max Length 8M
Moffat	21-Mar-13	21-May-13	£440	Max Length 8M
Moreton	15-Mar-13	21-May-13	£440	Max Length 8M
Rhandirmwyn	15-Mar-13	21-May-13	£440	Max Length 8M
Salisbury	21-Mar-13	21-May-13	£440	Max Length 8M
Scone	01-Mar-13	21-May-13	£440	Max Length 8M
Sheriff Hutton	21-Mar-13	21-May-13	£440	Max Length 8M
Slingsby	21-Mar-13	21-May-13	£440	Max Length 8M
Tarland by Deeside	20-Mar-13	21-May-13	£440	Max Length 8M
Windermere	14-Mar-13	21-May-13	£600	Max Length 8M

Part Seasonal (Autumn 2013)

Site Name	Open Date	Close Date	Price	Comments
Barnard Castle	27-Aug-13	04-Nov-13	£335	Max Length 8M
Blackmore	27-Aug-13	04-Nov-13	£335	Max Length 8M
Canterbury	27-Aug-13	04-Nov-13	£335	Max Length 8M
Cardigan Bay	27-Aug-13	04-Nov-13	£335	Max Length 8M
Clent Hills	27-Aug-13	04-Nov-13	£335	Max Length 8M
Clitheroe	27-Aug-13	04-Nov-13	£335	Max Length 8M
Crowborough	27-Aug-13	04-Nov-13	£325	Max Length 9M
Lauder	27-Aug-13	28-Oct-13	£280	Max Length 8M
Moffat	27-Aug-13	04-Nov-13	£335	Max Length 8M
Moreton	27-Aug-13	04-Nov-13	£335	Max Length 8M
Rhandirmwyn	27-Aug-13	04-Nov-13	£335	Max Length 8M
Salisbury	27-Aug-13	04-Nov-13	£335	Max Length 8M
Scone	27-Aug-13	05-Jan-14	£335	Max Length 8M
Sheriff Hutton	27-Aug-13	04-Nov-13	£335	Max Length 8M
Slingsby	27-Aug-13	04-Nov-13	£335	Max Length 8M
Tarland by Deeside	27-Aug-13	05-Jan-14	£335	Max Length 8M
Windermere	27-Aug-13	14-Jan-14	£1,045	Max Length 8M

Boat Storage and Boat Mooring 2013

Site Name	Open	Closed	Boat storage up to 4.25m	Boat storage 2.45m and above	Boat mooring up to 6.65m
Milarrochy Bay	21-Mar-13	28-Oct-13	£220.00	£280.00	£430.00



UK CLUB SITES TERMS AND CONDITIONS



Unreserved acceptance of the following conditions is a requirement for participation in the scheme and the member must sign the application form. This scheme is open to recreational campers only.

How to book

Application forms should be returned to Club HQ as soon as they are received in *Your Big Sites Book* or downloaded from the website.

Bookings will be processed by HQ staff on a first come, first served basis and in order of receipt. Only postal bookings along with payment will be accepted and payment will be taken when the form is processed.

Seasonal pitch second instalments are due 28 days prior to the start of the booking date to Greenfields House, card payments will be taken automatically. Under no circumstances can Storage or a Seasonal pitch be occupied before the full payment is received.

With effect from Site opening date, applications can also be processed on the Site offering the facility.

Note: It is advisable to send application forms by recorded delivery (or similar) as the Club cannot take responsibility for any forms delayed by the postal service.

Please be aware that due to the high volume of applications received it is not always possible to confirm receipt of singular application forms, in addition confirmation of your booking may take longer when bookings first commence.

Storage and Seasonal dates

Site opening and closing dates are published in the Club's annual guide *Your Place in the Country*.

Note: some sites have different Storage and Seasonal dates; please refer to both the annual guide and the grid provided for further information.

Storage

Leave your unit in storage for the Summer Season or on selected sites all year round. Milarrochy Bay exclusively offer Boat Storage and Boat Mooring which have the same terms and conditions as Storage. Please see the attached grid for details.

Unit movements

Storage – Units can be removed from storage with 24hrs notice (48 hours for Tavistock) between the hours of 7AM and 6PM. Units should be returned no later than 6PM. If you need to return your unit later than 6PM, this can only be done up to 8PM and must be by prior arrangement with the site.

All Storage in the area is to be under the direction of the Holiday Site Manager. Towing Service, where offered, is subject to staff availability and should be discussed with the Holiday Site Managers in advance to ensure the service can be provided. Weight restrictions may apply.

Please note: Due to access restrictions units in storage at Tavistock can only be moved by the site team.

Use of the stored unit for accommodation

A unit may not be used for accommodation in any way whatsoever whilst in the storage area.

Display of vehicle registration

A unit in the storage area must display the correct vehicle registration mark and this must correspond to the entry on the application form.

Seasonal Pitches

Leave your unit pitched on a Club Service Pitch throughout the season. The pitch will be identified by the Holiday Site Manager on arrival, and the fee includes the hire of electric-hook up and the hire of hardstanding.

Note: Specific pitches cannot be reserved by staff at HQ or by site before the booking begins.

If you have a special request, please make this clear on the application form and it will be included on your booking. Though The Holiday Site Manager will endeavour to meet your needs, The Camping and Caravanning Club cannot guarantee that all requests can be accommodated.

The use of units on Site

The Holiday Site Manager requires a minimum of 24 hours advance notice each time you are planning to occupy your Seasonal Pitch. For safety and security reasons, please report to the Holiday Site Manager upon arrival each time you visit.

The unit may be occupied on Site for recreational purposes only, subject to a maximum of 21 nights for any one visit. An interval of at least 3 nights must elapse before a return visit to the unit situated on the pitch.

Maintenance of pitch area

Personalisation of a Seasonal Pitch is not permitted. This includes boundary fences, the planting of flower boxes, etc. The storage of any equipment beneath the units whilst the unit is not occupied is prohibited. The visual aspect of a Seasonal Pitch should be the same as any other tourist on Site and kept as neat and tidy as possible at all times.

Awnings and Groundsheets

Awnings will be permitted and they may be erected on hardstanding (preferred) or grassed areas, but they must be dismantled when the unit is vacated at the end of every visit. Groundsheets should be lifted at regular intervals to maintain the condition of the grass.

Leaving your unit unoccupied on a Seasonal Pitch

When leaving your unit unoccupied, please ensure that awnings are dismantled, the electric and gas supplies are disconnected and the pitch left tidy.

pitch. A single awning is considered to be the length of the unit and not more than 5 metres deep.

Groundsheets must be lifted at regular intervals to maintain the condition of the grass – where possible breathable groundsheets should be used.

- Only gas bottles that fit in the caravan gas locker are permitted.
- No other goods of dangerous or flammable nature may be left in or near an unoccupied nature.
- When leaving your unit unoccupied please let the Site Manager know that you will not be on site
- When leaving your unit unoccupied ensure that gas and electric supplies are disconnected.
- Ensure that the pitch is left in a neat and tidy condition.
- Do not leave food in your unit when it is unoccupied as it will attract unwanted attention from local wildlife
- Units on a seasonal pitch must be adequately insured; please give a copy of the appropriate Certificate of Insurance to the Site Manager on your arrival at site.
- If you wish to take your unit off site for a period during the season please ensure you give the Site Manager 24 hours' notice of this and a date when you will be returning the unit to site.
- Should you wish to cancel your seasonal pitch, we require written notification at least 14 days' notice prior to the start of the season; notification of your wish to cancel must be sent to Head Office or emailed to storage@thefriendlyclub.co.uk. We will refund the fees you have paid less an administration fee of £35.00.
- If you cancel your seasonal pitch giving us less than 14 days' notice prior to the start of the season or during the season, a refund cannot be provided.
- Seasonal pitch holders and their children/grandchildren up to the age of 18 are allowed to use the unit. The same applies to co-owners and their children/grandchildren up to the age of 18. The seasonal pitch holder may nominate up to two co-owners. The cost for each additional co-owner is £150. If the owner and the co-owner are both in situ at the same time then standard extra adult and child charges will be applied to the co-owner.
- Subletting to any other party is expressly forbidden.
- All day visitors should report to the site reception on arrival and will be charged a £2.00 visitor fee per person. Visitor cars are charged at £3.00 per day and must be parked in the car park not on the seasonal pitch.
- You must inform the site and Head Office of any change to the unit or vehicle registration as well as any change to contact details.
- Where units are fitted with a device which prevents immediate removal, a fully labelled key must be left with the Site Manager in order that they can safely move your vehicle should the need arise.
- All units must be reversed onto the pitch so that in the event of an emergency the site team can access the unit.
- Units pitched on site are left entirely at the owners' risk. Camping in the Forest is not liable for any loss or damage, whatsoever caused to the unit or its content.
- Any unit left on site for a period that exceeds the period that has been paid for will be removed and any costs incurred will be charged to the customer.
- Camping in the Forest staff have the right to carry out

their duties without risk to violence or abusive language; any one undertaking any of these types of communication will be asked to leave the site. The seasonal pitch may be cancelled and a refund will not be available.

- All personal data supplied in relation to this seasonal pitch booking will be dealt with in accordance with the Data Protection Act.
- Seasonal pitch holders are also governed by the terms and conditions as listed in the Camping in the Forest brochure and online at www.campingintheforest.co.uk

Aldridge Hill Seasonal Pitches

- Seasonal pitches are available at the Aldridge Hill site for the 2013 season. There is a full season or a short season available.
- Due to the unique opening arrangements at this site, any customer booking a full seasonal pitch at Aldridge Hill will be entitled to move their unit to a standard pitch on any other New Forest site for the period of 3rd June to 26th June for no additional charge. If you wish to upgrade to a different pitch type for the closed period this will be charged at the normal daily rate for that pitch.
- If you choose not to move your unit to another site for this period you will still be required to remove the unit from Aldridge Hill until the site reopens on 27th June 2013.

Boat Storage

- Seasonal Boat storage is only available at the Cashel site and only to those customers who have a seasonal pitch at Cashel. Seasonal pitch holders are welcome to put one boat per pitch in to the boat storage yard on payment of the relevant fee.
- Boats left in storage are entirely at the owner's risk. Camping in the Forest is not liable in respect of loss or damage however it is caused. We recommend that your boat is adequately insured. Please note third party damage and tree damage must be covered by your own insurance policy.
- Camping in the Forest does not make any security arrangements whatsoever for boats left in the Storage Area.
- Where a boat is fitted with a device which prevents its immediate removal i.e. a wheel lock which cannot be removed without the key, a properly labelled key to the device must be left with the Site Manager once the boat is left in storage.
- No goods of a dangerous or inflammable nature may be left in the boat or in the storage area. No fuel can be stored in or next to the boat.
- Boats in the storage area must correspond with the boat registration number given to the Site Managers.
- Essential repairs to the boat may be carried out in the Storage Area. Please inform the Site Manager when you are intending to work on your boat. Boats may only be cleaned in the storage area.
- If a boat is left in the storage area after the end of the period paid for, Camping in the Forest reserve the right to charge for this period or to remove the boat. Any costs incurred in removing the boat will be charged to the customer.
- We do not allow jet skis to be kept in the boat storage area.
- Boats must be returned to the Storage Area after use and not moored on the shoreline or kept on your pitch.

Camping in the Forest - Seasonal and Boat Storage 2013

Site	Product	Comments	Open Date	Close Date	Price
Aldridge Hill	Seasonal Standard		23/05/2013	02/09/2013	£642.60
Aldridge Hill	Seasonal Standard (Short Season)		27/06/2013	02/09/2013	£422.10
Ashurst	Seasonal Standard		25/04/2013	30/09/2013	£1,040
Beddgelert	Seasonal Premium		21/03/2013	31/10/2013	£1,190
Beddgelert	Seasonal Select		21/03/2013	31/10/2013	£1,400
Beddgelert	Seasonal Standard	No Caravans or Motorhomes	21/03/2013	31/10/2013	£850
Bracelands	Seasonal Premium		21/03/2013	28/10/2013	£1,330
Bracelands	Seasonal Standard		21/03/2013	28/10/2013	£850
Cashel	Seasonal Premium		21/03/2013	28/10/2013	£1,915
Cashel	Seasonal Select		21/03/2013	28/10/2013	£2,250
Cashel	Seasonal Standard		21/03/2013	28/10/2013	£1,435
Cashel	Boat Storage (Summer)		21/03/2013	28/10/2013	£375
Christchurch	Seasonal Premium		21/03/2013	31/10/2013	£1,370
Christchurch	Seasonal Standard		21/03/2013	31/10/2013	£965
Cobleland	Seasonal Premium		21/03/2013	28/10/2013	£1,495
Cobleland	Seasonal Standard		21/03/2013	28/10/2013	£1,110
Denny Wood	Seasonal Standard		21/03/2013	30/09/2013	£735
Glenmore	Seasonal Premium		21/03/2013	31/10/2013	£1,640
Glenmore	Seasonal Standard		21/03/2013	31/10/2013	£1,110
Hollands Wood	Seasonal Standard		21/03/2013	30/09/2013	£1,600
Holmsley	Seasonal Premium		21/03/2013	04/11/2013	£2,150
Holmsley	Seasonal Standard		21/03/2013	04/11/2013	£1,100
Longbeech	Seasonal Standard		25/04/2013	30/09/2013	£770
Matley Wood	Seasonal Standard		21/03/2013	30/09/2013	£735
Ocknell	Seasonal Standard		25/04/2013	30/09/2013	£770
Postern Hill	Seasonal Premium		21/03/2013	31/10/2013	£1,300
Postern Hill	Seasonal Standard		21/03/2013	31/10/2013	£730
Roundhill	Seasonal Standard		21/03/2013	30/09/2013	£1,350
Setthorns	Seasonal Premium		21/03/2013	31/10/2013	£2,270
Setthorns	Seasonal Select		21/03/2013	31/10/2013	£2,930
Setthorns	Seasonal Standard		21/03/2013	31/10/2013	£935
Spiers House	Seasonal Premium		21/03/2013	31/10/2013	£1,395
Spiers House	Seasonal Select		21/03/2013	31/10/2013	£1,950
Spiers House	Seasonal Select Plus		21/03/2013	31/10/2013	£2,250
Spiers House	Seasonal Standard		21/03/2013	31/10/2013	£1,115
Thorpe	Seasonal Premium		21/03/2013	31/10/2013	£1,160
Thorpe	Seasonal Standard		21/03/2013	31/10/2013	£750

CAMPING IN THE FOREST SEASONAL TERMS AND CONDITIONS 2013

- Application forms should be returned to Seasonal Applications, Sites Department, Greenfields House, Westwood Way, Coventry CV4 8JH. It is recommended to send the application by recorded delivery. Unfortunately due to the high number of applications received it is not possible to confirm receipt of the form by phone. Confirmations will be sent as soon as the booking has been made.
- Bookings will be processed on a first come, first served basis in order of receipt.
- Bookings can only be accepted by post along with payment. Card payments will be taken when the booking is processed.
- Under no circumstances can a seasonal pitch be occupied before full payment is received.
- Payment can be made in full to secure your booking. Alternatively, you can pay 60% of the total cost in order to secure your booking. In this instance the final payment of 40% will be required 28 days prior to the booking start date.
- Credit Card payments will be subject to a 2% processing fee per payment made.
- The unit may be occupied on site for recreational

purposes only, subject to a maximum stay of 21 nights. An interval of 48 hours must elapse before the next visit is undertaken.

- The unit must be sited on the pitch identified by the site manager.
- A seasonal pitch entitles the user to one tent, caravan, trailer-tent or motorhome and one car or motorcycle.
- Only one car may be parked on site in conjunction with the use of a unit. Additional cars and motorcycles will be charged a fee of £5.00 per night.
- The personalisation of a seasonal pitch is not permitted; the site is to be used for recreational purposes only and must therefore retain the aspect of all other touring pitches. There can be no boundary fences, planting of flower boxes or installation of any flooring other than ground sheets.
- No equipment may be stored below the unit when it is not occupied.
- In order to protect the grass on site we reserve the right to ask you to move your unit every 28 days.
- For the New Forest only, units on grass pitches, must move every 21 days as required by Natural England.
- Only a single awning is allowed on your seasonal

Any keys to security locks must be left with the Holiday Site Manager; however neither they nor the Club take responsibility for your unit. Keys will only be used in case of emergencies and will be kept securely.

Seasonal Pitches; Storage

Sub-letting

Sub-letting to any other party or parties whether for financial gain or otherwise is expressly forbidden. Either of the joint members within the membership of the booking, together with their children up to the age of 18 are allowed to use the unit.

Other members of the owner's family and guests can only use the unit when the owner is present, and must pay the appropriate fees per person. All visitors must report to the Holiday Site Manager on arrival.

Note: If the unit is in Storage it is permitted for it to be removed for the use of others with the relevant express permission from the unit's owner and on payment of the correct pitch fees if camping on Club Sites.

Vehicles

Only one vehicle may be parked on the Pitch in conjunction with the use of a unit. Other vehicles may be parked elsewhere on the site, subject to the Holiday Site Managers discretion and availability of space.

Changes of unit, vehicle or personal details

The Holiday Site Manager must be informed of any change of unit or vehicle registration number shown on the unit. Changes of a members address or contact number must also be given to the Holiday Site Manager and Greenfields House.

Note: Please inform the Holiday Site Manager prior to removing your unit from a Seasonal Pitch. It is also important that you advise of your anticipated return date, otherwise your pitch may not be available. If the site is busy, your vacant Seasonal Pitch may be used in your absence.

Repairs to units

Essential repairs to units that are not roadworthy may be carried out in the Storage Area but permission must first be obtained from the Holiday Site Manager.

Audible alarms and wheel clamps

Audible warning alarms – Must not be activated when left unoccupied.

Wheel Clamps – where these or immobilising devices are fitted, a key must be left with the Holiday Site Manager in case of emergency.

Please note due to the soft ground within the Tavistock Storage area, wheel clamps cannot be used; however hitch locks are permitted.

General Terms and Conditions

Club Liability

A members unit is left on the Site entirely at the members own risk at all times. The Camping and Caravanning Club is not to be liable in respect of loss and or damage however caused to the unit or its

contents, nor under any obligation to take any steps whatsoever to protect the outfit or the said contents.

Where the depositor is not the owner, then the depositor is deemed to be the legal agent of the owner thereof.

Insurance

Units, as part of any scheme, should be adequately insured and a copy of the appropriate Certificate of Insurance must be given to the Holiday Site Manager upon arrival at the Site.

Dangerous inflammable goods or Gas Bottles

No goods of a dangerous or inflammable nature may be left in or on a unit whilst it is unoccupied.

To add to this, for safety reasons, when the member is away from the Site only gas bottles that fit within the unit gas locker will be permitted.

Unauthorised Units

If a unit is left on a Club Site without permission, i.e exceeding the period for which the fee was paid, the Club shall be entitled to make such arrangements as it may deem fit for the removal or storage of the unit.

The expense of such removal or storage will be for the owners account and, in the event of the owner failing to pay such an amount within 14 days of it being rendered, the owner is deemed to have authorised the Club to make such further arrangements as it may deem fit to dispose of the unit to reimburse itself for any out of pocket expenses and recover any unpaid fees due.

The Club reserves its right to store such a unit and charge the owner a commercial rate for the storage. In all cases, the Camping and Caravanning Club will write to the owner to advise them of the above procedure.

Cancelling a Seasonal or Storage Pitch

If you cancel your Storage or a Seasonal Pitch giving more than 14 days' notice before the start of the booking, we will refund the fees you have paid, less an administration charge of £35.00.

If you cancel your Storage or Seasonal Pitch giving less than 14 days' notice before the start of the booking, or it is cancelled once the season is underway, a refund cannot be provided.

Note: All cancellations for Storage and Seasonal pitches are required in writing and can be sent as an email to storage@thefriendlyclub.co.uk or posted to the HQ address listed on the form.