<u>Access Statement – Charmouth</u>

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01297 32965
- Site Page <u>www.campingandcaravanningclub.co.uk/charmouth</u>

Your Arrival on Site

- o Train station 4 miles from site. Bus stop is approx. 100m
- o There are two brown signs off the A35, one large site sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- o Overnight parking is available just outside the main site gate
- o The road is tarmac leading to loose gravel
- o The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up to reception. The surface is gravel and it's reasonably level
- There are now designated accessible spaces but plenty of spaces a short, level distance from the reception
- o There is a handrail attached to the reception wall
- No steps but a gentle incline
- o Potted plants along the path

Your Check in

- The reception is clearly signed for arrivals
- o It is open 9am-10:30am then 2pm-5pm
- There is a bell located on the reception door which is connected to an on duty team member
- Level concrete slabs
- o Slight lip on the door
- Good clear floor space in reception
- o No low level reception counter, but clipboards are available

Your Pitch

- Cars can be parked next to most pitches on site
- o Four pitches are close to the accessible room
- o Hardstanding's are Loose, large gravel on two, compact smaller gravel on two
- Many level hardstanding and grass pitches are close to the site road

Your Facilities

- There is a clear, well maintained path leading to the facilities
- Two small steps to the rear of the facility block, but level from the front
- There is a gentle ramp leading in to the blocks
- o There are steps in to the ladies and gents, level to family and accessible room
- o There is one semi-ambulant cubicle in both men's and ladies
- All sinks have Lever taps throughout
- o There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and a dial in the family room
- The showers have a step down
- o The facility block as low level, wall mounted lights

Your Accessible Facilities

- o There is a flat level concrete slab path leading to the accessible facility
- There are handrails leading to the accessible facility. As you approach the right rail is wall mounted and the left is free standing
- o There is flat level access in to the accessible facility
- o There are handrails next to the toilet
- o There is a regular size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- o The washbasin has larger than normal lever top taps
- o There is a hand dryer located in the room
- o There is a low level mirror above the sink that does not extend to full height
- o The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- o The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- o The emergency alarm can be heard from both staff pitches and also reception
- The accessible room can be accessed with a RADAR key

Your Laundry and Food Preparation Areas

- o The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are top loading and can be reached from the floor
- o There is a wall mounted iron
- There is a freestanding iron
- o There are both indoor and outdoor washing up facilities available
- All washing up sinks have screw top taps
- There is an outdoor drying area with three rota dryers
- There is one low level sink in both the indoor and outdoor washing up area

Your Recreational Areas

- o There is an indoor recreation area
- o There is a slight ramp leading to this area
- o There are no steps leading to the indoor recreational area
- There is a variety of seating available such as sofas and freestanding chairs
- There is an outdoor children play area
- This is accessible over grass with no designated path
- o There is a single bench overlooking the play area
- The play area has a bark surface with raise edges surrounding it to keep the bark in place
- o This entire area is mostly fenced in

Waste, Fire and Evacuation

- There is a short, steep concrete ramp leading up to all refuse areas
- o There are no steps of kerbs restricting access to the refuse areas
- There is a waist high fence either side or the entrance ramp which may be used as a handrail and a fence surrounding the compound
- o All bins on site are full height industrial 1100L units
- There is a fire triangle located at all water points which has unrestricted accessed over grass
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is in the far camping field which is grass
- o Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- o There are speed bump along the main site road
- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The main reception car par can hold at least eight cars
- The overnight carpark can hold at least six cars
- o There are a small number of benches dotted around the site

Ready Camp

- There is one car parking space next to each unit. Other cars must be parked next to reception
- o There are no designated paths leading to the units, access is all over grass
- o Two unit on site have a single step up, the other two have two steps
- o Further information can be found at www.readycamp.co.uk

Camping Pods

- There is a bark path leading to all camping pods
- o Each pod has a single step up