<u>Access Statement – Inverewe</u>

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01445 781 249
- Site Page www.campingandcaravanningclub.co.uk/inverewe

Your Arrival on Site

- o Request stop" outside site for Bus. Train Station Achnasheen 40 Miles away
- Brown information sign as you enter village of Poolewe from either direction
- Details of barriers, gates and opening times and instructions regarding arriving out of hours
- O No barrier. No vehicle movement after 11pm 7am
- o Bell beside reception door to press if outside office hours but before 11pm
- No dedicated overnight parking. Large unites remain in arrival bay by gate. Cars or small units can park in Visitor car park to right of office
- o Tarmac, then cattle grid set in concrete and then loose gravel
- No access to site. Parking by new arrivals sign for a large unit or use visitor carpark to right of office
- Park at sign saying "new arrivals please park here". Area is tarmac and level on drivers side, kerb on passenger side and grass
- There is no designated accessible parking
- o There are no handrails leading to reception
- Small lip on door frame into office/reception
- o Door is not wide enough for a wheelchair access
- We have two seats available in reception but the counter is not low level

Your Check in

- There is a reception sign on the building opposite the arrival sign, with an arrow.
 There is also a sign on wall next to reception door
- \circ Opening hours for reception April, September and October 9 11 and then 4 5. May, June, July and Aug 9 6
- o For out of hours please ring bell by reception door
- Access to reception is level if using the driveway, narrow path next to office wall has planets and wall baskets surface can be uneven
- o Entry door is narrow
- o Small lip on doorframe
- o The floor space is free from clutter
- o There is a large dust mat is on the floor in reception and is non slip

Your Pitch

- o Cars can be parked next to all units on site
- 7 pitches are near to the facility block area. Access is over a gravel roadway, paved path or wooden steps with hand rail on right side. The paved pathway has six steps
- Hardstanding pitches, 6 are loose gravel, 1 is concrete which is unable to take an awning
- All pitches that are close to the facility block are level
- Grass pitches near facilities are sloping, 2 of the hardstanding's are only suitable for smaller motorhome under 7mtr due to access

Your Facilities

- o There is a clear, well maintained path leading to the facilities.
- The surface is loose gravel then paved or loose gravel, wooden steps and then paved path. Some plant pots are placed next to facility walls
- There are steps along one path leading to the block, level on the other. Steps have a handrail
- o There is no ramp
- Men's facilities has a big step on the entrance, ladies facilities has a smaller step
- o This is an accessible room situated next to the laundry room
- Taps are lever taps
- One freestanding seat in each shower cubicle
- Showers are push button operated
- The showers have a step leading into them
- The block is lit at night
- Toilet cubicles are very small. Shower trays are ceramic and therefore not non-slip;
 mats are supplied for use if required. Low level lighting around site roads

Your Accessible Facilities

- o There is flat level access from one direction but slope or steps from the others
- Only on the steps one rail to the left as you enter
- o There is a small ramp/step with small lip on outside door
- The toilet has one fixed and one flexible handrail
- The toilet has a large flush handle
- o There is transfer space on both side
- The washbasin cannot be reached from the toilet
- Washbasin has lever taps
- There is no hand dryer. Paper towels only
- Mirror above hand basin, no full length
- The shower has handrails
- Showers is dial operated
- o The shower is open access
- The showerhead height is adjustable
- The floor is non-slip

- o There is no hair dryer
- There is an emergency chord that can be reached from the floor
- It cannot be heard from the staff pitches
- o It can be heard from reception
- Low level hooks on back of door

Your Laundry and Food Preparation Areas

- o Access is over a steep ramp
- Narrow door width
- Access is paved by facility block, loose gravel before that
- Taps are lever top
- Washing machines are front loading
- o At least one machine can be loaded from the floor
- o Tumble dryers are front loading
- o They are not stacked
- There is a wall mounted iron
- There is a free standing ironing board
- There are indoor washing up facilities
- Taps are lever topped
- o There is an outdoor drying area with rotary lines
- o Door to Laundry and Door to Washing up area are narrow
- No turning room in Laundry
- o No low sinks in Dishwashing

Your Recreational Areas

- There is no indoor recreational area
- o There is no outdoor recreational area

Waste, Fire and Evacuation

- o There is flat level access leading to the refuse area
- o Path to these area is paved by loose gravel roadway to start with
- There are no steps or kerbs
- o There are no handrails leading to the refuse area
- Waste containers are 4ft high (1100ltr bins) for General and Re cycling. Glass is into normal plastic rubbish bins
- o There are fire triangles on site
- o Access to the firefighting equipment is restricted
- o Assembly point 1 is outside reception. Point 2 at the far end of site
- Point 1 is tarmac, point 2 Grass or Loose Gravel

Miscellaneous Information

- o There are no speed bumps on site
- o Pitches are either unlit or very poor light
- o Reception car park will hold four cars
- Overnight carpark is the same carpark
- We now have a lowered kerb small slope from site to site entrance and we now have a lowered kerb on seafront side of road in front of site giving access to pavement to the village or the seafront/Inverewe Gardens